

# New Beacon Updates

April 2026



## Web App v8.6

*Please clear your browser cookies and cache*

**Introducing New Beta Customizable Dashboard** – We are pleased to introduce a Beta version of our New Customizable Dashboard to enhance the dispatch and incident management experience. (Feedback welcome!)

**New Active Incidents Filter by Class, Category and Subcategory** – Allows web users to filter and group-sort incidents on the active incident panel.

**New Pending Incidents History Page** – Allows Web Users to view a list of previously Created Pending Incidents. Additional Enhancements coming soon. (Feedback welcome!)

**What3Words (W3W) Now Supported on Map Search** – Web users can now use W3W in the map search bar to find places

**Exporting Map Points as KML Files** – An enhanced Map Layers handling feature now allows Managers to generate a KML file from markers in Beacon map layers



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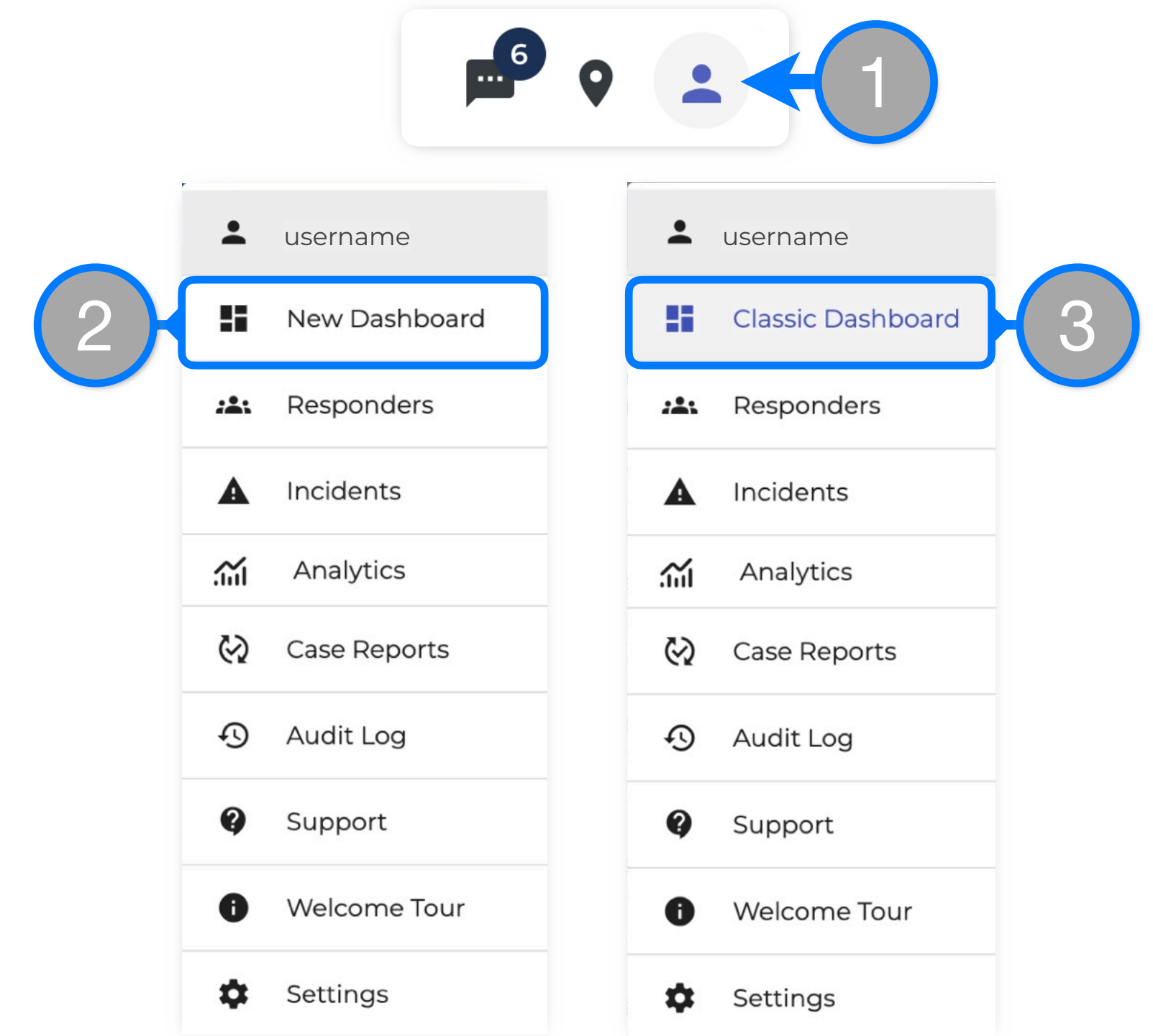
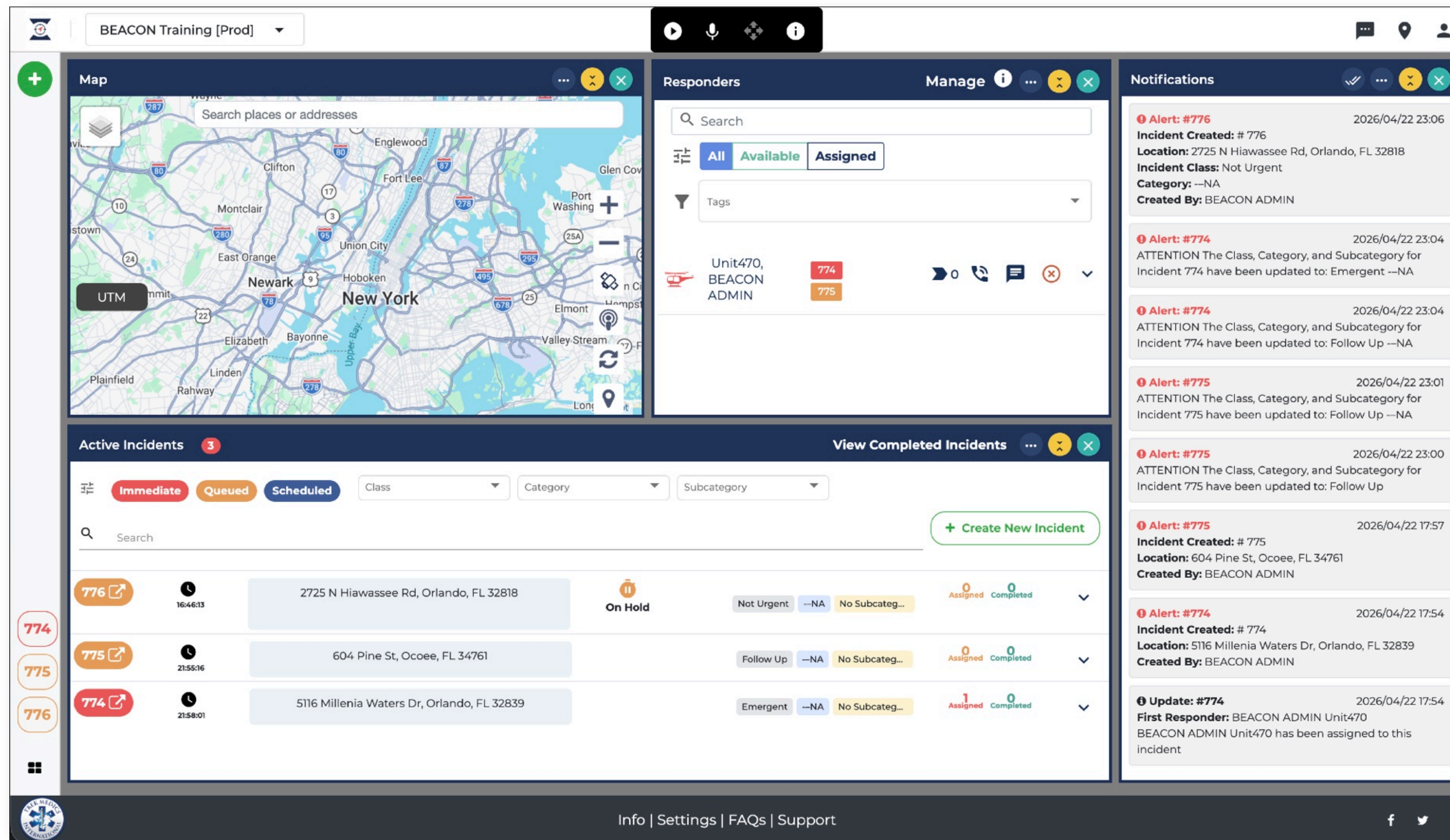
## Introducing New Beta Customizable Dashboard

We are pleased to introduce a Beta version of our New Customizable Dashboard to enhance the dispatch and incident management experience. (Feedback welcome!)

With the customizable dashboard, web users will be able to create their own view by displaying, placing and resizing modules.

### To switch into Beta New Dashboard :

1. Open the **profile menu**
2. **Click the New Dashboard option**; Beacon will refresh and auto-switch view
3. You can **switch back** to the **Classic Dashboard** at any time through the profile menu





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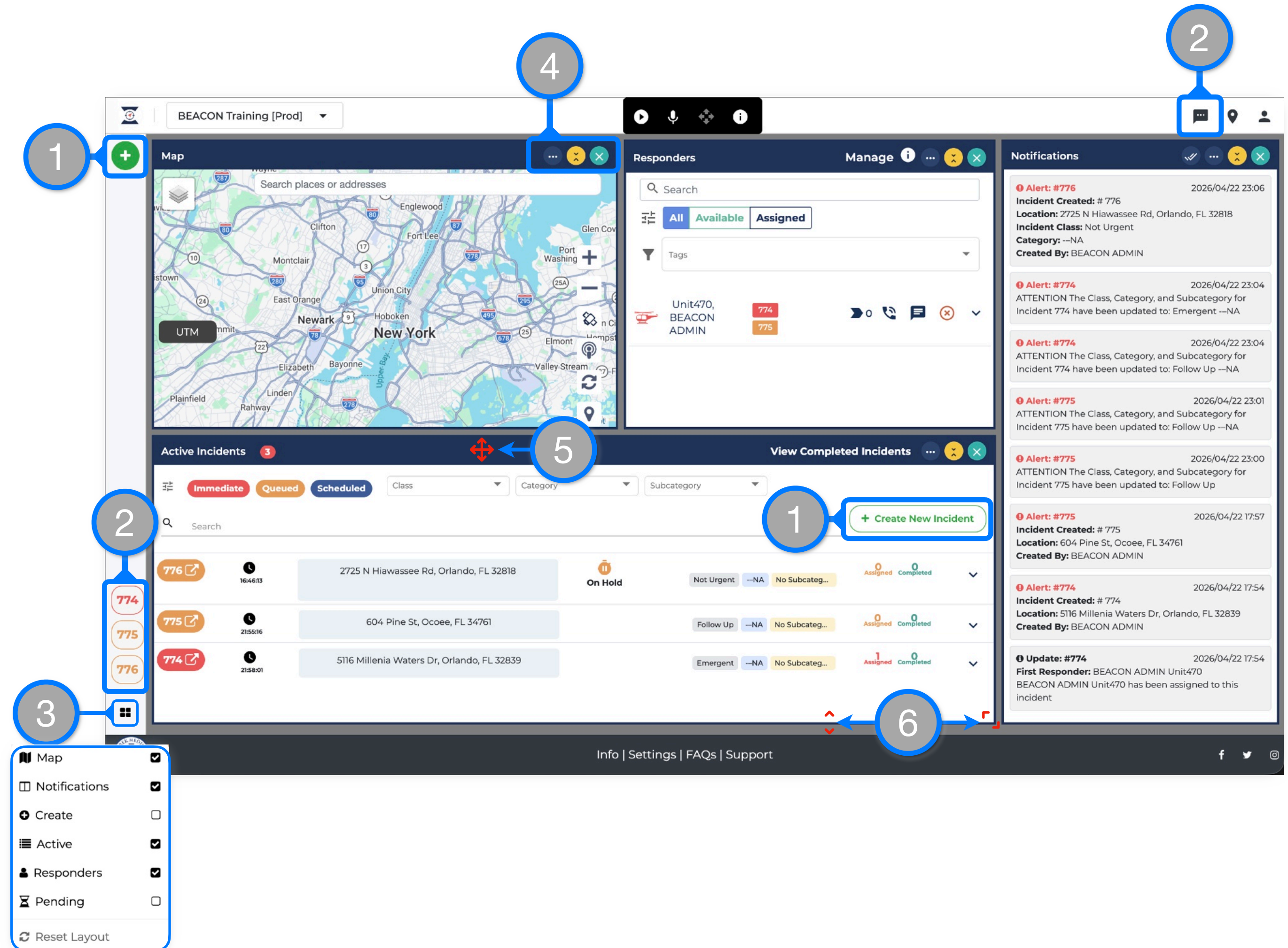
## Introducing New Beta Customizable Dashboard

We are pleased to introduce a Beta version of our New Customizable Dashboard to enhance the dispatch and incident management experience. (Feedback welcome!)

With the customizable dashboard, tabs are now converted into modules. Web users will be able to create their own view by displaying, placing and resizing modules. The default layout displays the following modules all the time: Map, Responders, Notifications, and Active Incidents.

### Beta New Dashboard Overview:

- New Incident Panel** – Click to open the Incident Creation interface. Another button is also included in the active incidents module for easy access
- Quick Access for Incident Chats** – Active Incident chats can now be accessed from this left border. Note that the amount of visible badges might be limited if there are too many active incident chats. Chat List interface remains in place to access all chats as normal
- Dashboard Layout Handling** – Click to open the menu. Check the box to display the module on the dashboard; uncheck to hide the module. You can use the Reset Layout to revert the into the default dashboard layout.
- Module Window Handling** – These buttons allow users to handle module options and view
- Moving Modules on Grid** – Click-hold and drag the module top bar to move the windows on the dashboard grid
- Module Resizing** – Click-hold and drag side borders or corners to resize the module window



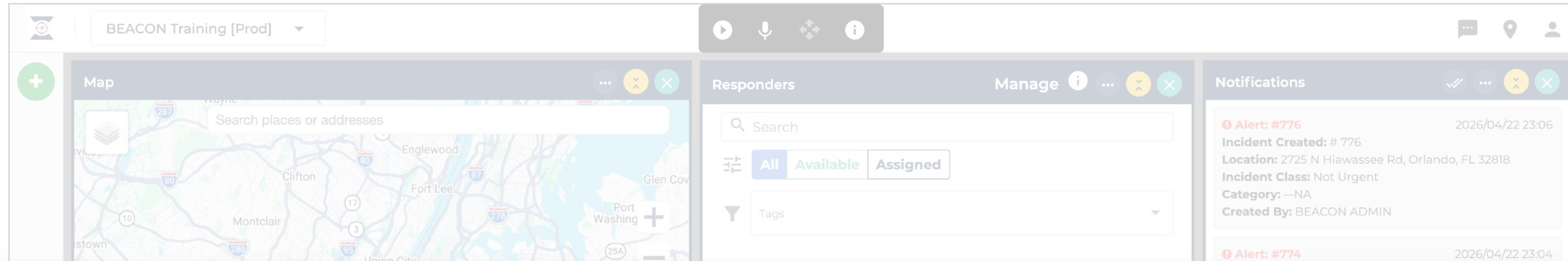


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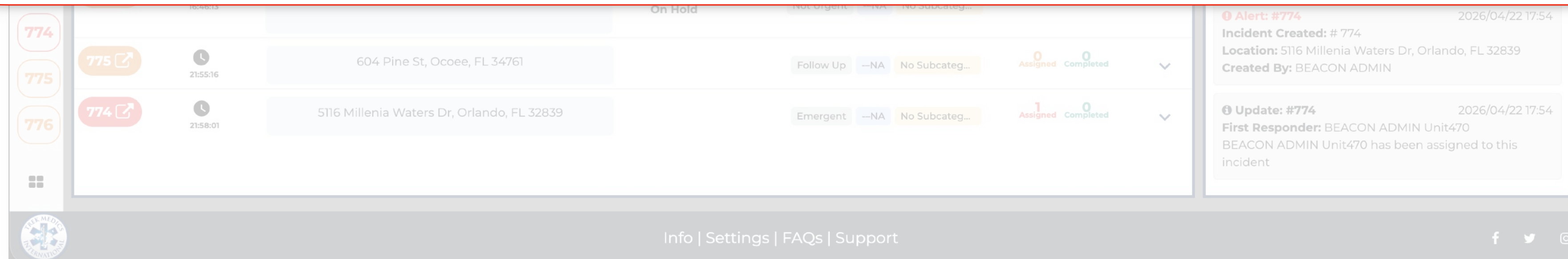
## Introducing New Beta Customizable Dashboard

We are pleased to introduce a Beta version of our New Customizable Dashboard to enhance the dispatch and incident management experience. (Feedback welcome!)



### \*\* IMPORTANT NOTES \*\*

- The Classic Dashboard remains active in case of any difficulties; you can revert to it through the profile menu at any moment as mentioned in page #2
- Our team continues to work on this New Customizable Dashboard to provide further enhancements
- Please reach out to our team or your Trek Medics POC if you would want to share any feedback





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## New Active Incidents Filter by Class, Category and Subcategory

The New Active Incidents Filter by Class, Category and Subcategory allows web users to filter and group-sort incidents on the active incident panel.

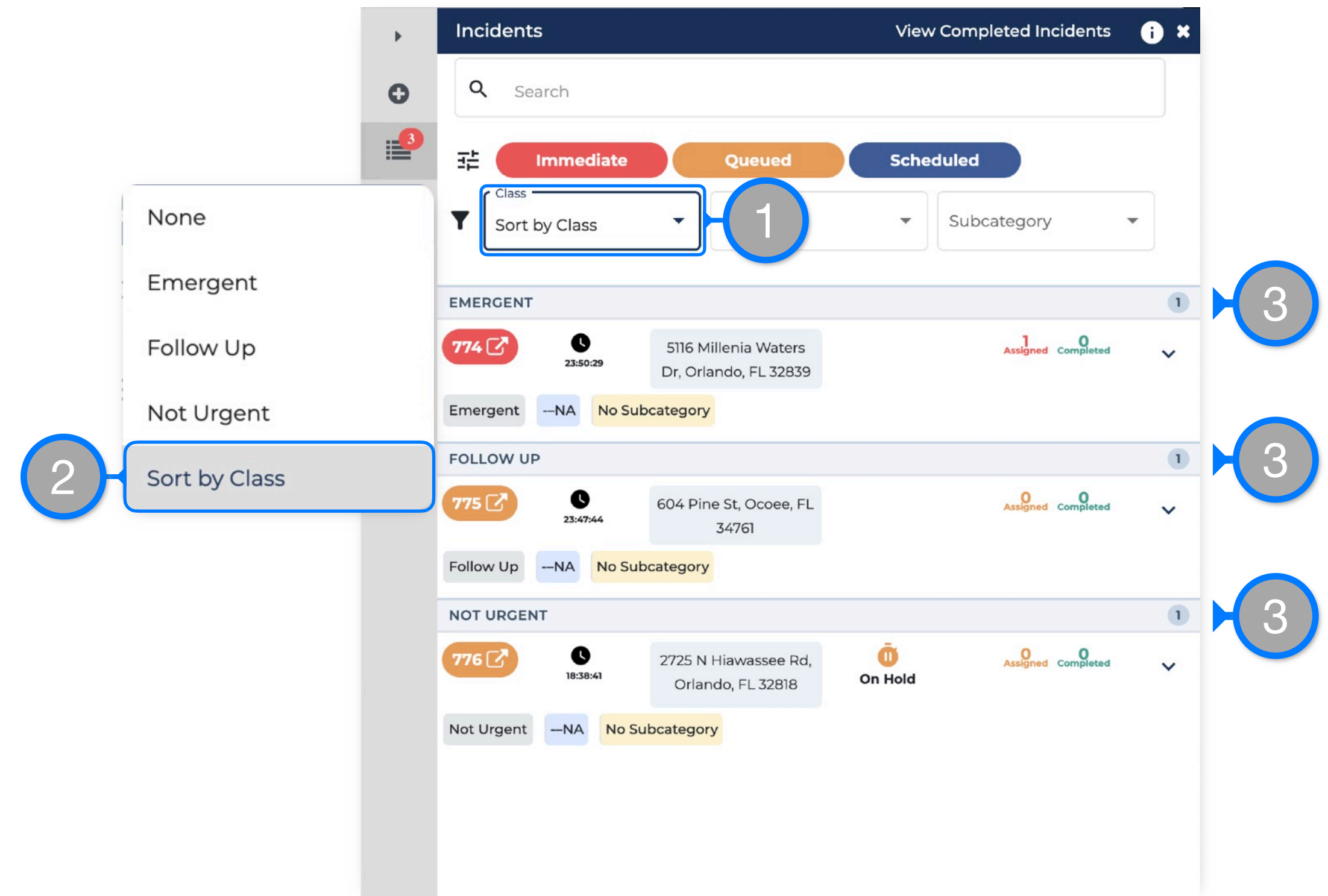
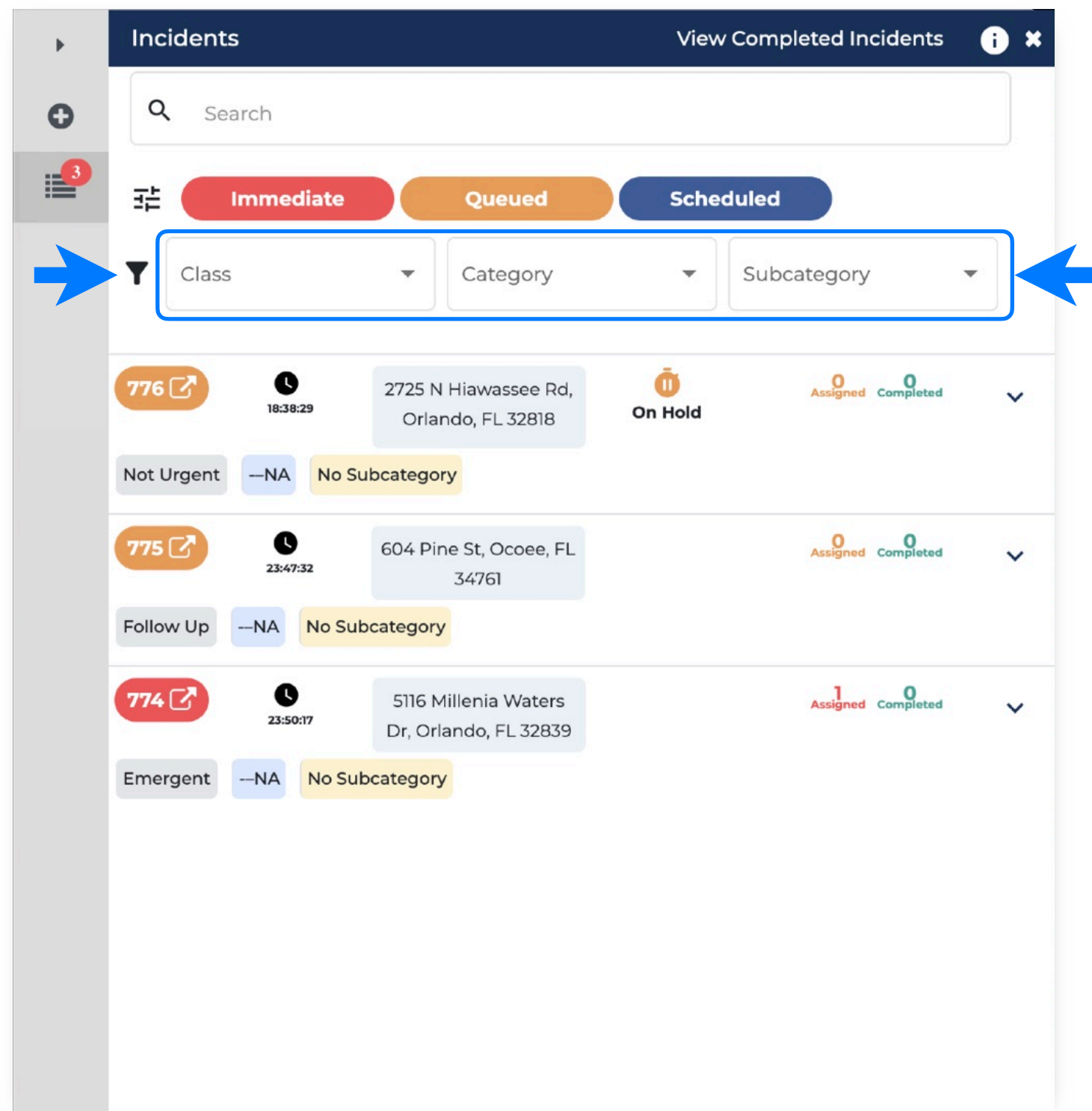
### To Filter Active Incidents:

Use the drop-downs to filter by Class, Category and/or Subcategory. Each dropdown allows one selection at the time. You can narrow the displayed incidents by combining selections from different dropdown.

### This feature also allows to group-sort incidents by Class.

#### To Group-Sort by Class:

1. Click to expand the Class dropdown
2. Select Sort By Class from the listed options
3. Notice how the panel now displays dividers with the Class name and a count badge





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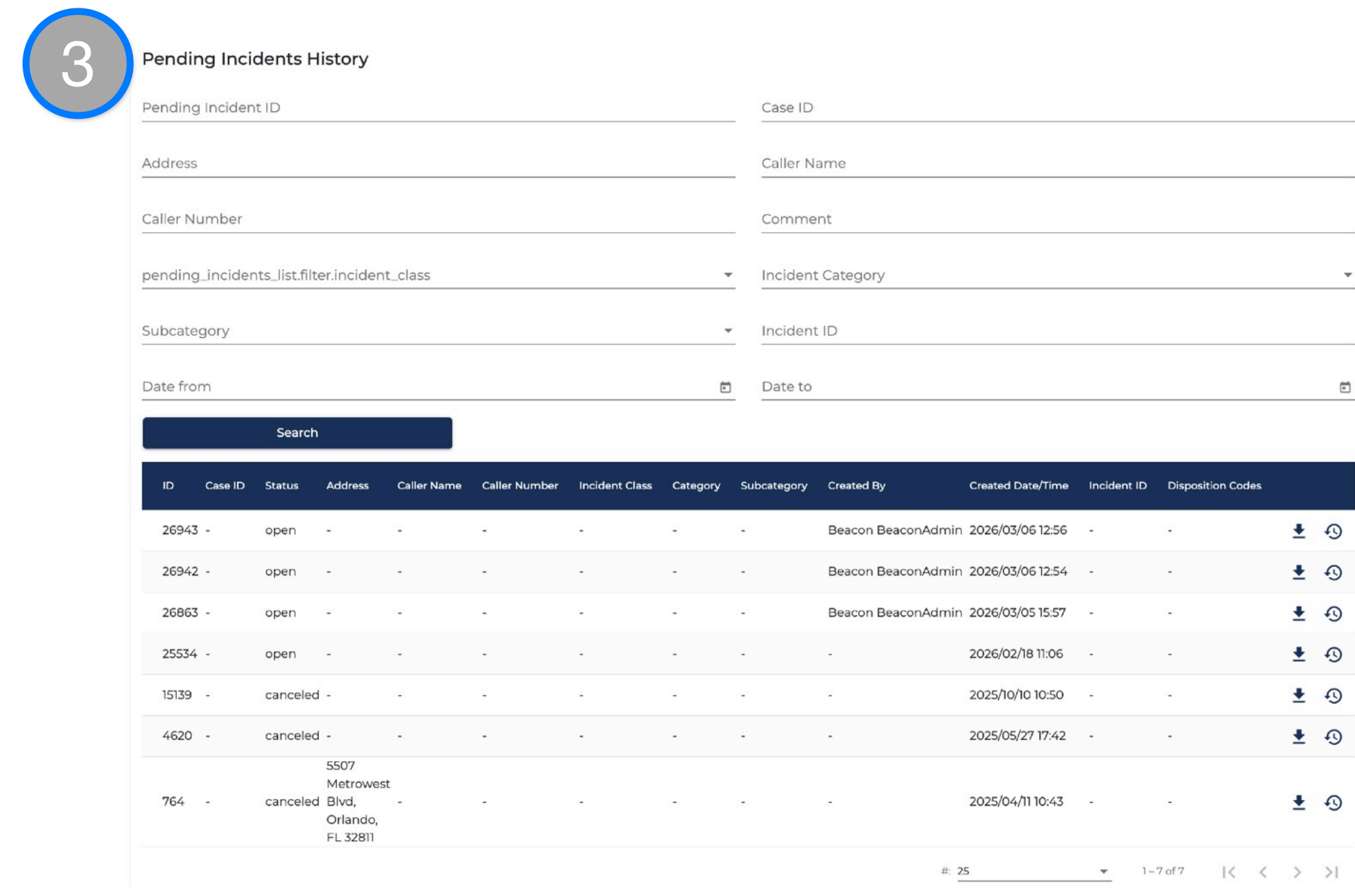
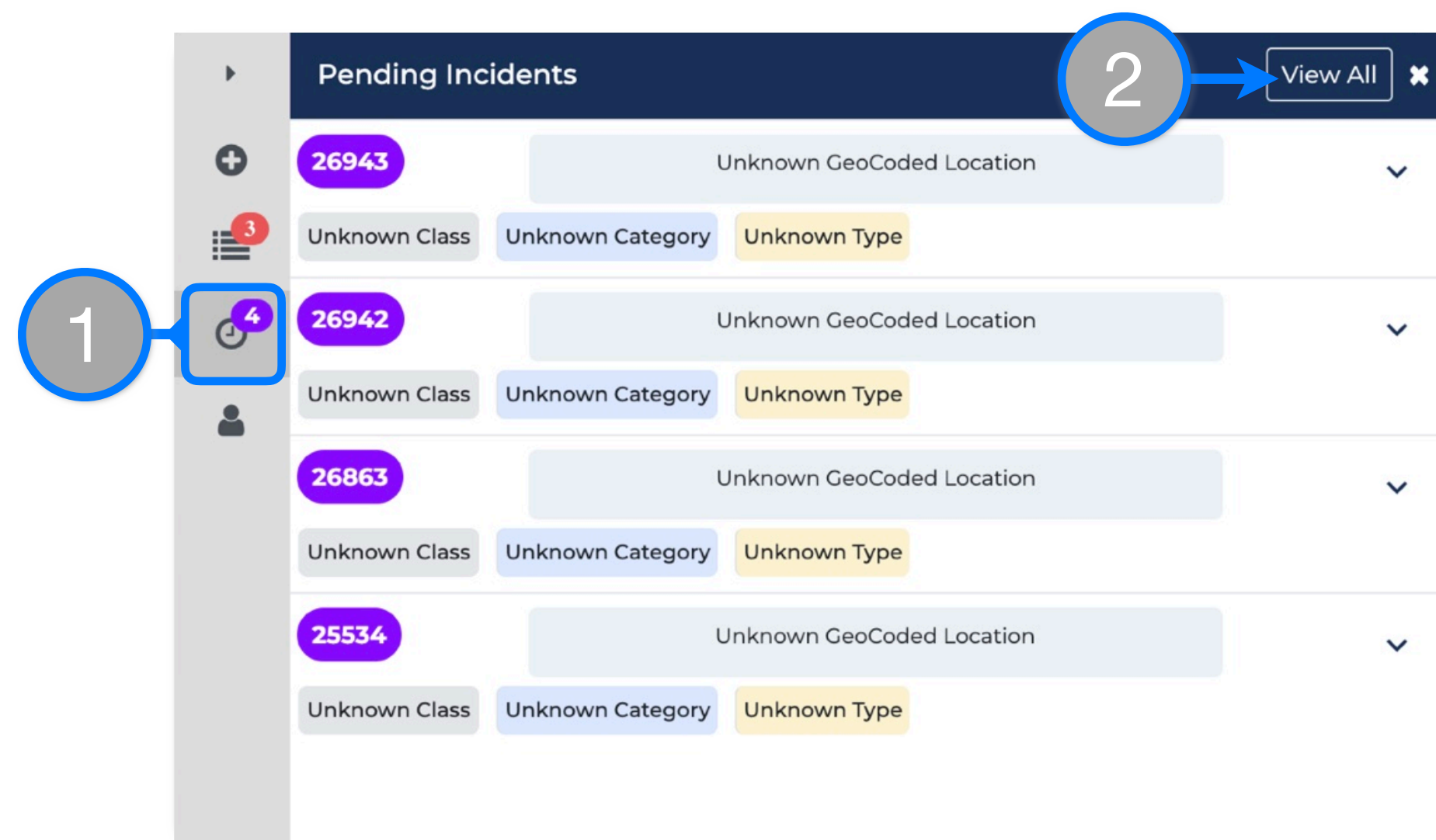
## New Pending Incidents History Page

The New Pending Incidents History Page allows Web Users to view a list of created Pending Incidents. Additional Enhancements coming soon. (Feedback welcome!)

**\*\*IMPORTANT\*\*** Your Agency might not be using the pending incidents feature. Pending Incidents need to be enabled by account Managers in order to see them in the dashboard.

### To Access the Pending Incidents History page:

1. From the Dashboard, open the **Pending Incidents** panel
2. Click the "View All" button located to the right side on the panel header
3. The Pending Incidents History Page will open (see next page for more details)





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The Pending Incidents History Page will list the current and past managed incidents.

### Pending Incidents History page navigation:

1. **Filtering Fields** – Use these fields and click Search to narrow down results
2. **Search Results** – The results will be listed in the table with the most updated information for each incident as dispatchers have provided
3. **Manager Actions** – Managers will be able to download individual reports and see the incident audit trail
4. **Pages Navigation** – Use the dropdown and arrows to switch the current list view

Enhancements to the Pending Incidents History Page are currently being developed and will be made available in subsequent updates. Please consult the online guides available in [docs.trekmedics.org](https://docs.trekmedics.org) to find more information about Pending Incidents functionality.

**1** Filtering Fields

**2** Search Results

**3** Manager Actions

**4** Pages Navigation

ID	Case ID	Status	Address	Caller Name	Caller Number	Incident Class	Category	Subcategory	Created By	Created Date/Time	Incident ID	Disposition Codes
26943	-	open	-	-	-	-	-	-	Beacon BeaconAdmin	2026/03/06 12:56	-	-
26942	-	open	-	-	-	-	-	-	Beacon BeaconAdmin	2026/03/06 12:54	-	-
26863	-	open	-	-	-	-	-	-	Beacon BeaconAdmin	2026/03/05 15:57	-	-
25534	-	open	-	-	-	-	-	-	-	2026/02/18 11:06	-	-
15139	-	canceled	-	-	-	-	-	-	-	2025/10/10 10:50	-	-
4620	-	canceled	-	-	-	-	-	-	-	2025/05/27 17:42	-	-
764	-	canceled	5507 Metrowest Blvd, Orlando, FL 32811	-	-	-	-	-	-	2025/04/11 10:43	-	-



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## New Beacon Updates

### What3Words (W3W) Now Supported on Map Search

Web users can now use W3W in the Map Search Bar to find places

#### To use W3W in the map search bar:

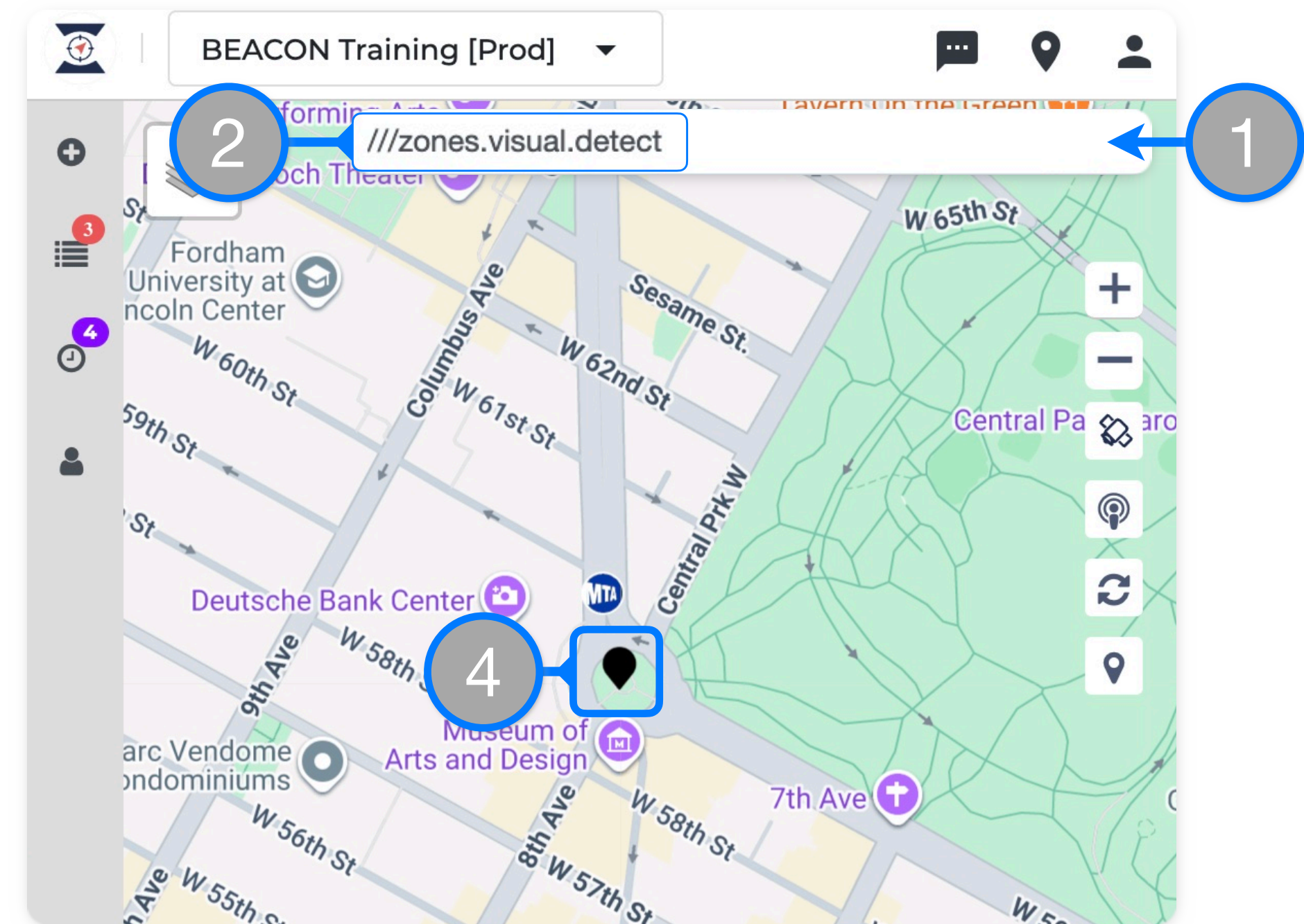
1. From the Dashboard, **click the Map Search bar to activate text input**
2. Type forward slash symbol three times " **///** " and then enter your three words separated by a period punctuation " **.** " without any spaces in between all characters. You can use the following example to try a search:

**///zones.visual.detect**

3. Once you have the W3W typed in the correct format, hit the enter (return) key to trigger the search
4. Beacon will center on the location and will add a placeholder marker to the map

#### \*\* Additional Notes:

- Using the Beacon Map Search Bar with W3W in combination with the Create Incident panel can help Searching, Pin-Pointing and Finalizing the correct incident address / location.
- Visit W3W website to learn more <https://what3words.com/about>





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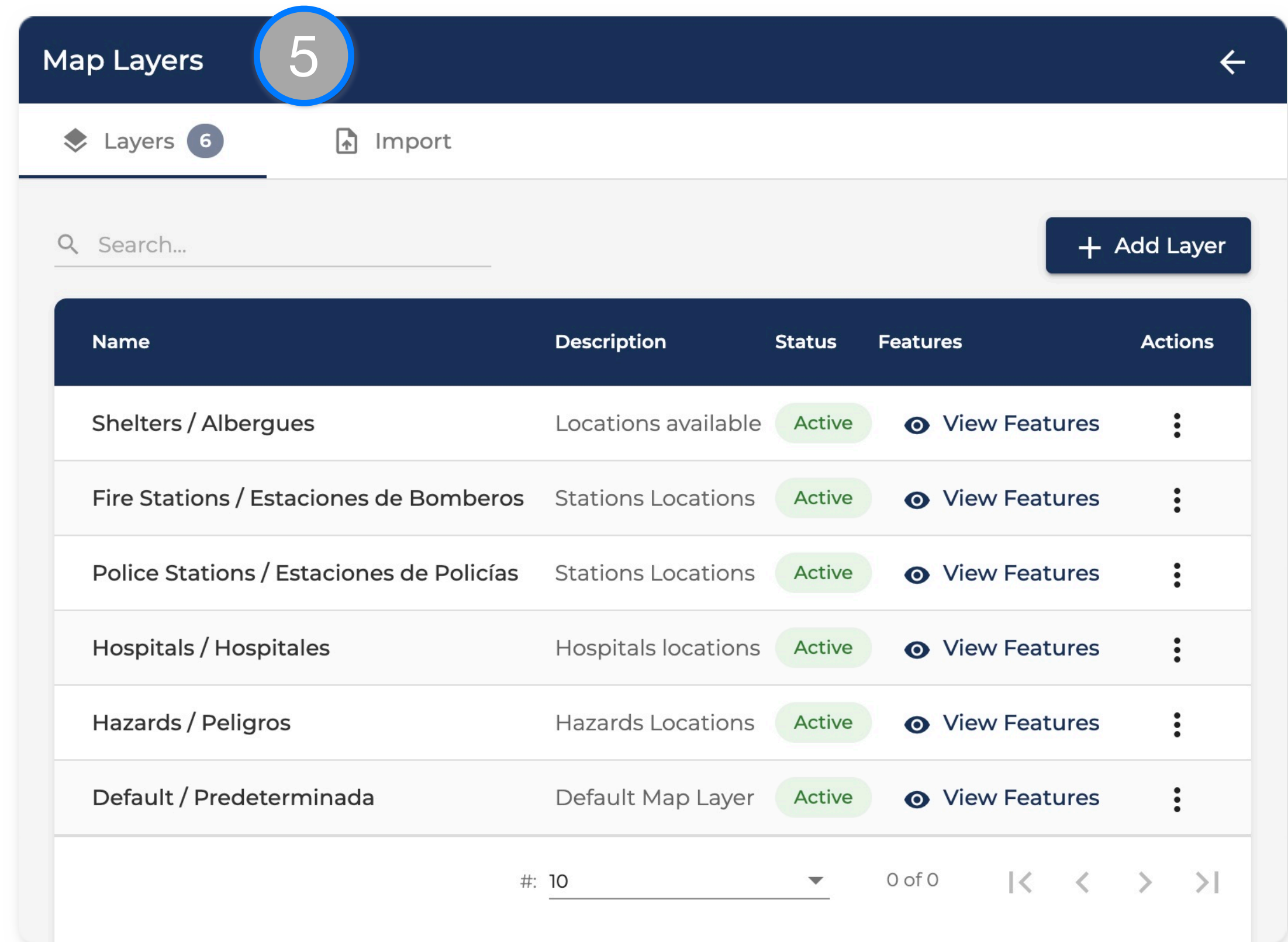
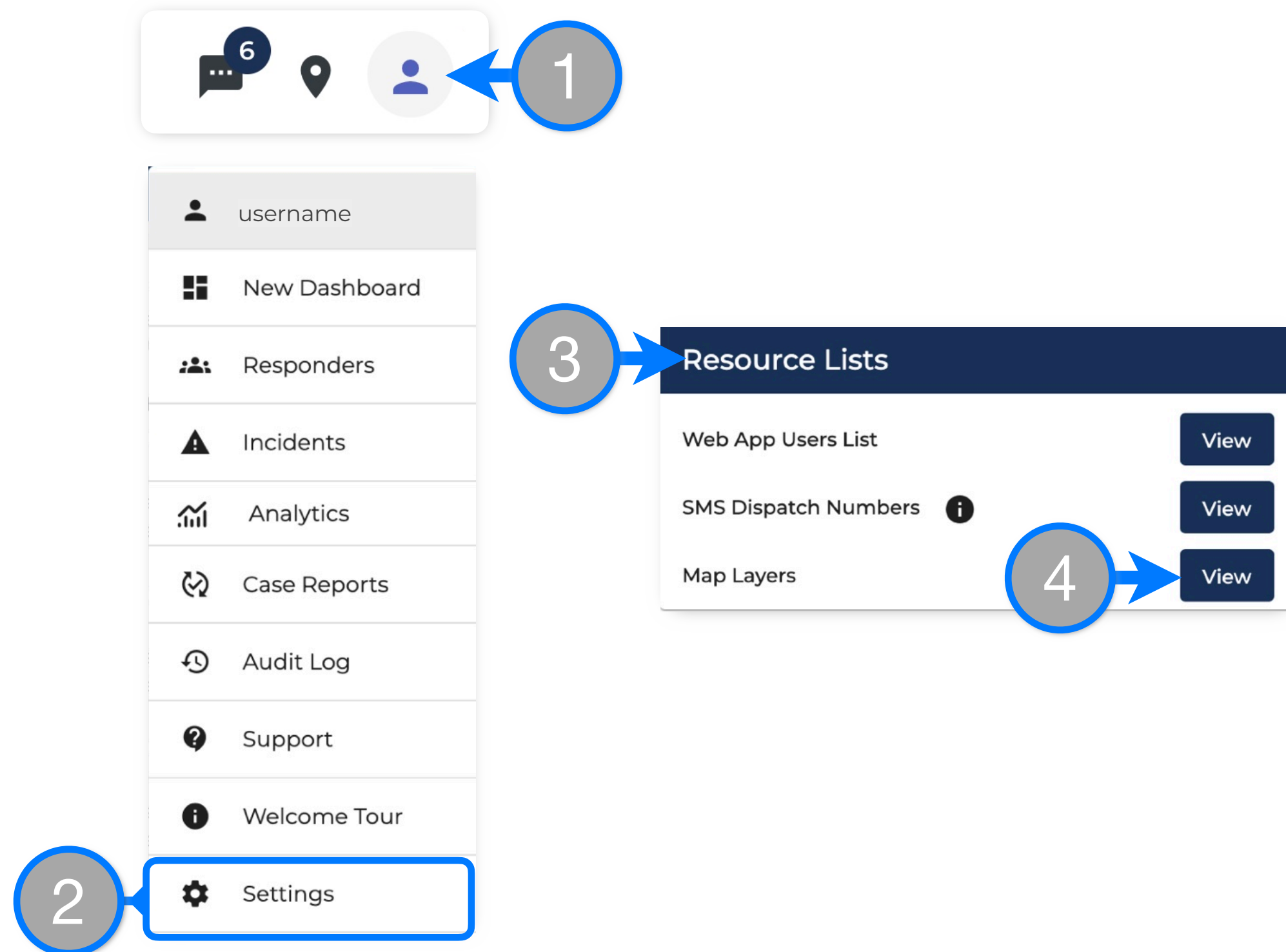
# New Beacon Updates

## Exporting Map Points as KML Files

An enhanced Map Layers handling feature now allows Managers to generate a KML file from markers in Beacon map layers

### (m) To export Markers from Beacon Layers as KML:

1. Open the **profile menu**
2. **Click the Settings option**
3. On the Settings page, **locate the Resource Lists menu**
4. **Click the View button for Map Layers**
5. The Map Layers page will open (*continue to next page for more steps*)





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An enhanced Map Layers handling feature now allows Managers to generate a KML file from markers in Beacon map layers

**(m) To export Markers from Beacon Layers as KML (continued):**

- 6. From the Map Layers page, locate the specific layer you would like to export on the results table
- 7. **Click the three dots** to the right side of the row to open *Actions menu*

- 8. Select **Export as KML file** from the options;
- 9. A success message will display and Beacon will start the download action

Name	Description	Status	Features	Actions
Shelters / Albergues	Locations available	Active	View Features	⋮
Fire Stations / Estaciones de Bomberos	Stations Locations	Active	View Features	⋮
Police Stations / Estaciones de Policías	Stations Locations	Active	View Features	⋮
Hospitals / Hospitales	Hospitals locations	Active	View Features	⋮
Hazards / Peligros	Hazards Locations	Active	View Features	⋮
Default / Predeterminada	Default Map Layer	Active	View Features	⋮