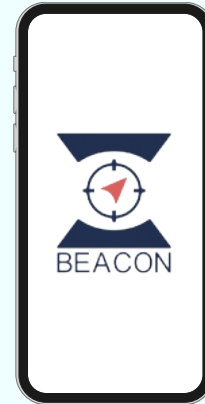


New Beacon Updates

November 2025



Mobile App v6.6.0

Available for download on AppStore and Google Play Stores

OS and Beacon Settings for GPS tracking – Changes to the device settings for the Beacon app are required in order for the GPS Tracking feature to work as expected

Section Reordering for the Mobile Dispatcher Screen – Mobile Dispatchers now have the capability to reorder the fields in the create incident screen

Send Location Update Request – Mobile Dispatchers can now send a link to Caller Number to request an incident location update

Pre-Selected and Custom Transport Destinations – Now available for Mobile Dispatchers when creating incidents

New Set of Notifications – Responders will now receive a notification about changes to the incident they are assigned

Documentation Requirements – Managers can now set Incident Notes and/or Disposition Codes as required for all responders prior to completing an incident

Watch the full
MOBILE APP TOUR:
trekmedics.org/beacon/tour/



Web App v8.0

Please clear your browser cookies and cache

New Setting to make Tags Required – Managers can make Tags a required field when creating an incident

New Settings to Make Incident Notes and/or Disposition Codes Required – Managers can now mark these as requirements for all responders prior to completing an incident

New Set of Notifications – Dispatchers will now see a notification in their stream about changes to incidents



Web App
v8.0

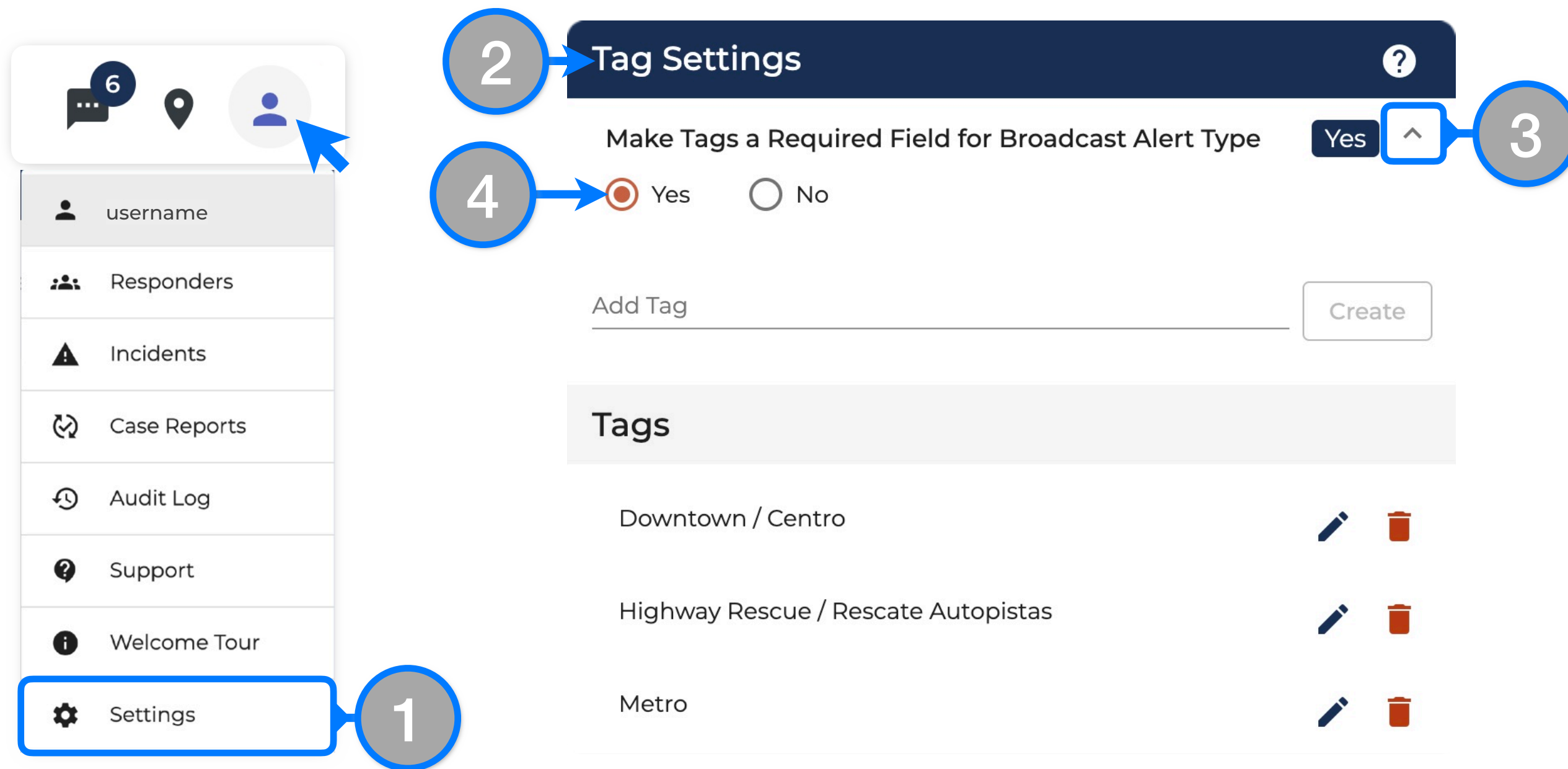
New Beacon Updates

New Settings

Beacon now offers the option for Managers to mark Tags as a required field for Web Dispatchers when creating incidents with Broadcast Alert Type

To make tags required:

1. Open the profile menu and click to go into the **Settings** page
2. Locate the **Tag Settings** menu
3. Expand the *Make Tags a Required Field for Broadcast Alert Type* section
4. Select **Yes**



The screenshot shows the Beacon web app interface. On the left is a sidebar with a profile menu at the top containing icons for messages (6), location, and a user profile. Below the profile menu are links for 'username', 'Responders', 'Incidents', 'Case Reports', 'Audit Log', 'Support', 'Welcome Tour', and 'Settings'. The 'Settings' link is highlighted with a blue box and a circled '1'. The main content area shows the 'Tag Settings' page. At the top is a dark blue header with 'Tag Settings' and a help icon. Below this is a section titled 'Make Tags a Required Field for Broadcast Alert Type' with a 'Yes' button and a dropdown arrow (circled '3'). The 'Yes' button is selected, and a blue arrow points to it with a circled '4'. Below this is a section titled 'Tags' with a list of tags: 'Downtown / Centro', 'Highway Rescue / Rescate Autopistas', and 'Metro'. Each tag has edit and delete icons. A blue arrow points to the 'Yes' radio button with a circled '4'.

Now Dispatchers will see an error message if they try to create a Broadcast Alert without selecting a Tag



Error - Tags are required for
Broadcast Alert Type



Identifies features only available for Manager roles



Web App
v8.0

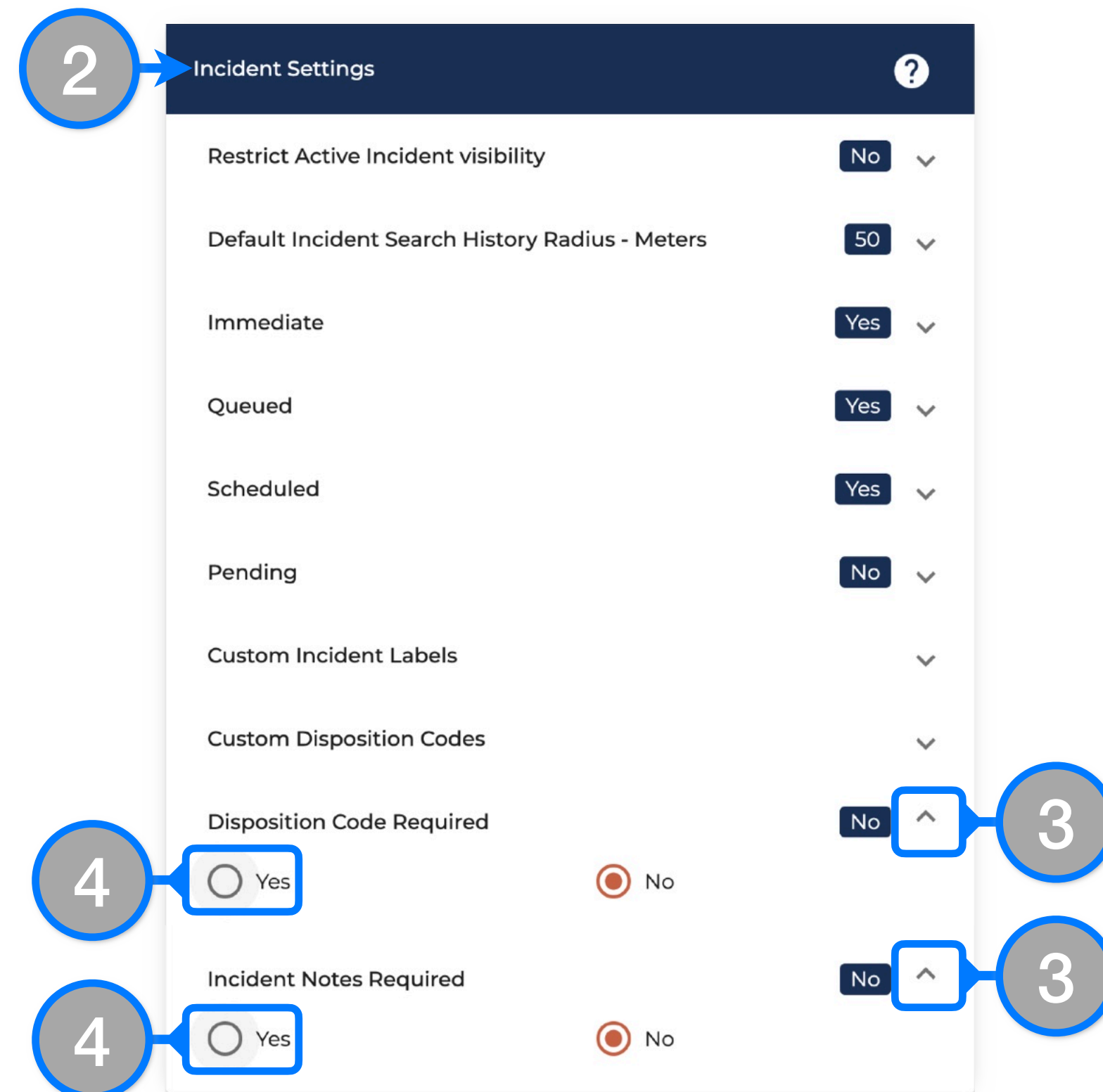
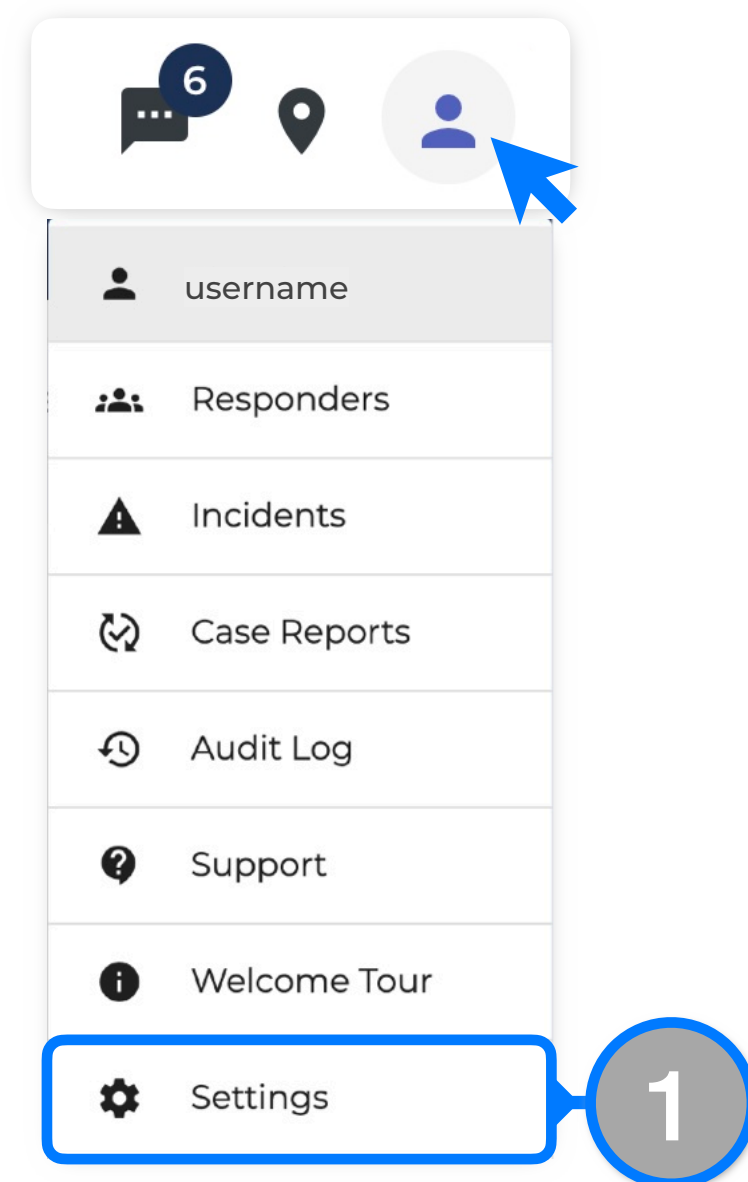
New Beacon Updates

New Settings

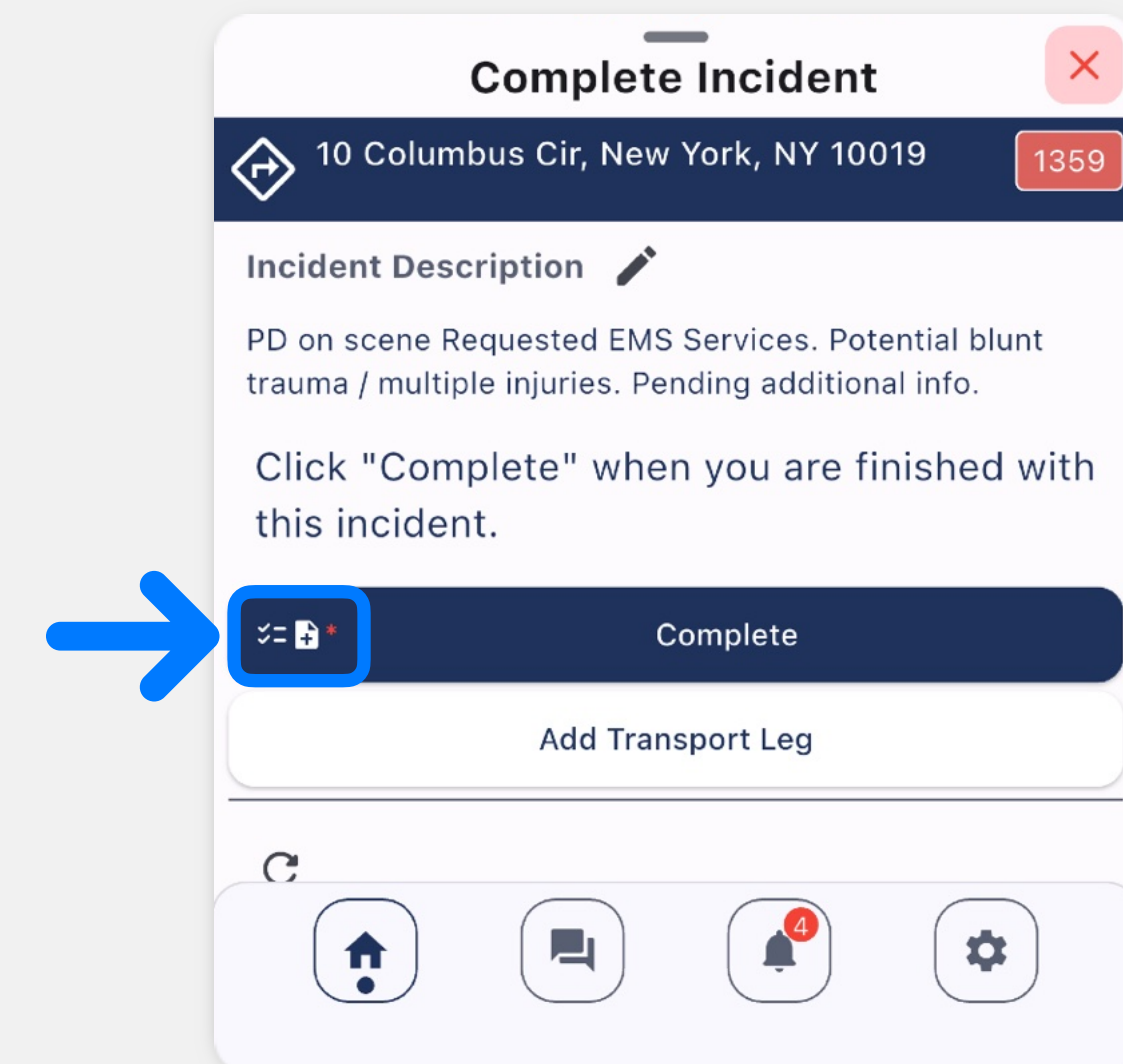
Beacon now offers the option for Managers to make Incident Notes and/or Disposition Codes required before Responders can complete an incident

(m) To make Notes and/or Disposition Codes required:

1. Open the profile menu and click to go into the **Settings** page
2. Locate the **Incident Settings** menu
3. Expand the section of the option you want to make required
4. Select **Yes**



Responders will see an indicator on the Complete Incident workflow message letting them know that documentation is required



See next page for more





Mobile App
v6.6.0

New Beacon Updates

Documentation Required when Marked by Managers

When Managers mark Incident Notes and/or Disposition Codes as required, Responders will need to fulfill the required steps in order to complete the incident

When Required:

1.

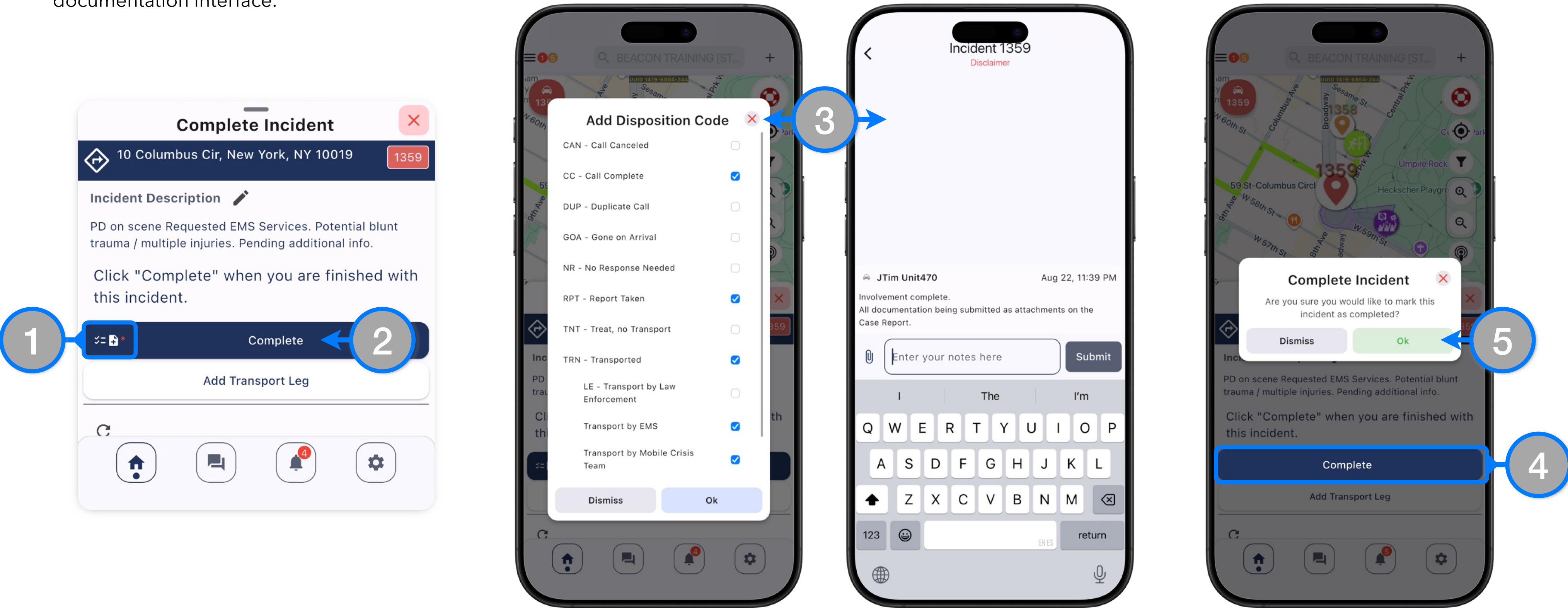
Responders will see requirement indicators *on the button* of the Complete Incident workflow message
2.

Clicking the Complete button will automatically redirect to the required documentation interface.
3.

Complete the required documentation. If it was already submitted by another Responder, the system will recognize it at this step and allow to continue
4.

Click the Complete button when ready
5.

Click OK in the confirmation dialog to complete the incident





Mobile App
v6.6.0

New Beacon Updates

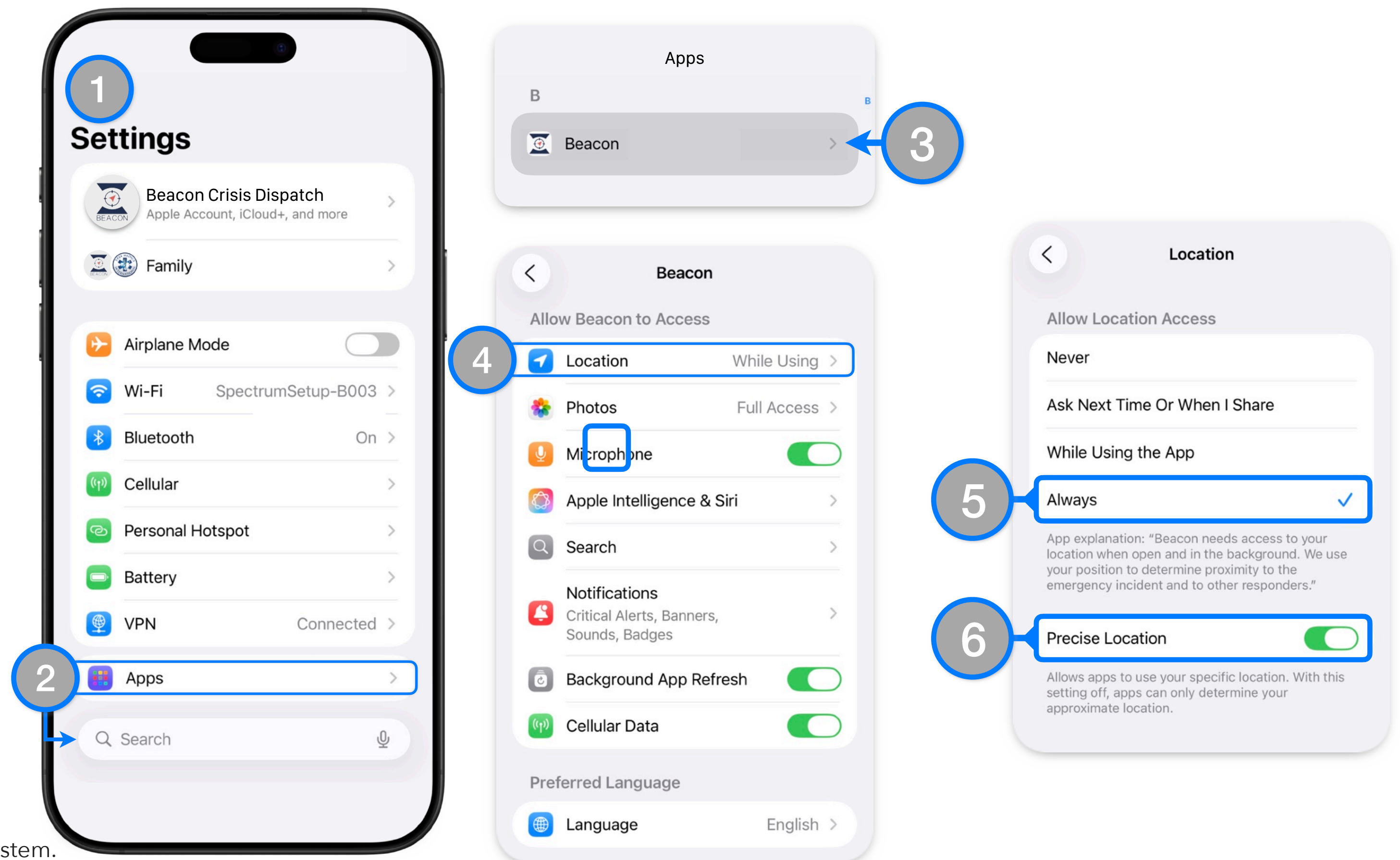
OS and Beacon Mobile App Settings for GPS tracking

With recent OS updates, the way that Beacon can use the device GPS capabilities now requires full permission to call on the service when needed. Please follow these steps if your agency uses the GPS tracking feature

From the OS perspective, Beacon permission to use the device Location services should be set to always.

To change the device settings:

1. Locate and open the device Settings app (not shown on image)
2. Locate the apps section (or if available, use the search bar and type Beacon and skip to step 4)
3. Locate and open the menu for the Beacon app
4. If needed, scroll until you see the Location settings and open them
5. Allow Location Access should be set to **Always**
6. Also make sure **Precise Location** is enabled for the best accuracy available for your device and region



*** The images shown represent an Apple device with iOS 26 operating system. Your device might look different depending on OS and brand.

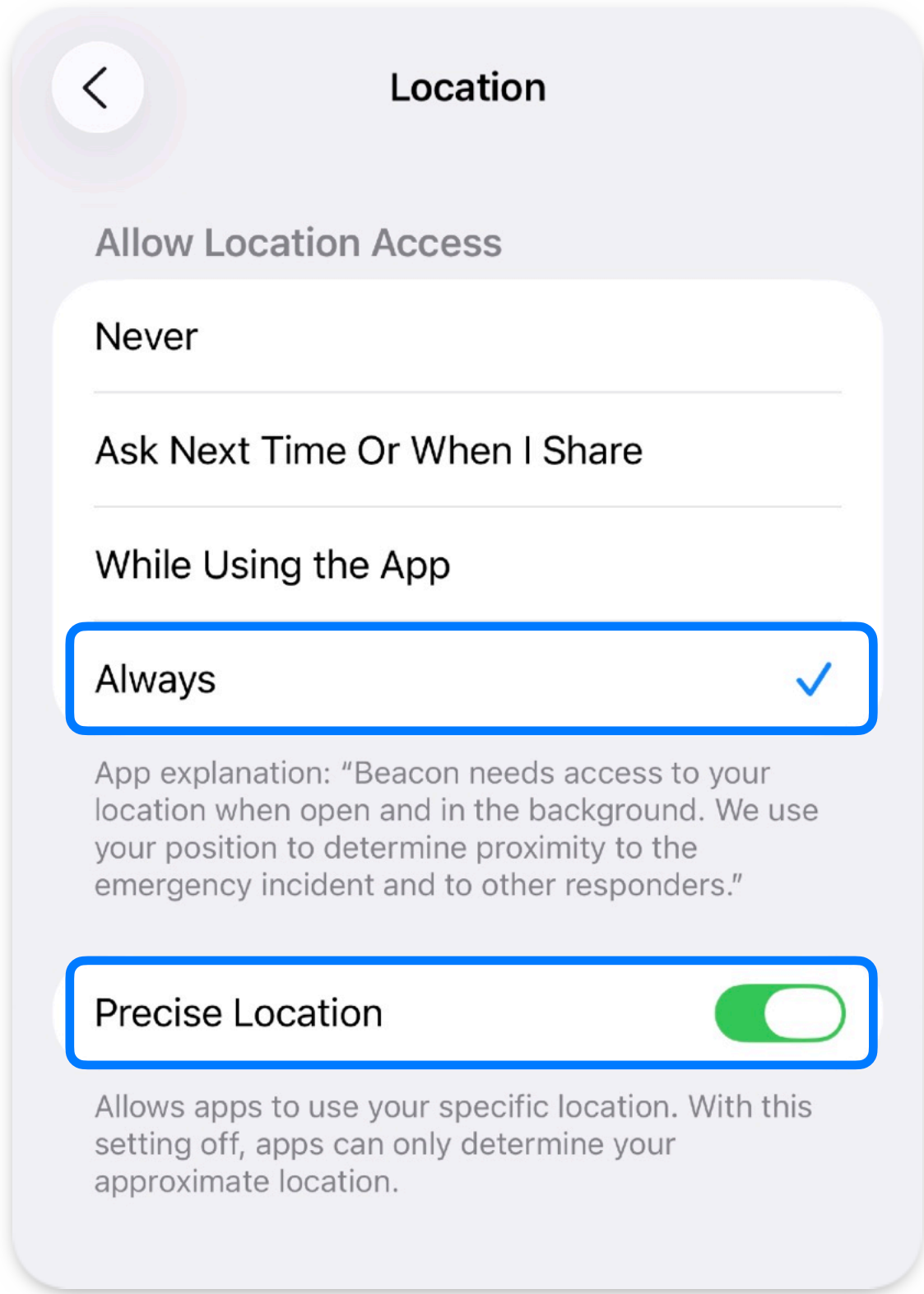


Mobile App
v6.6.0

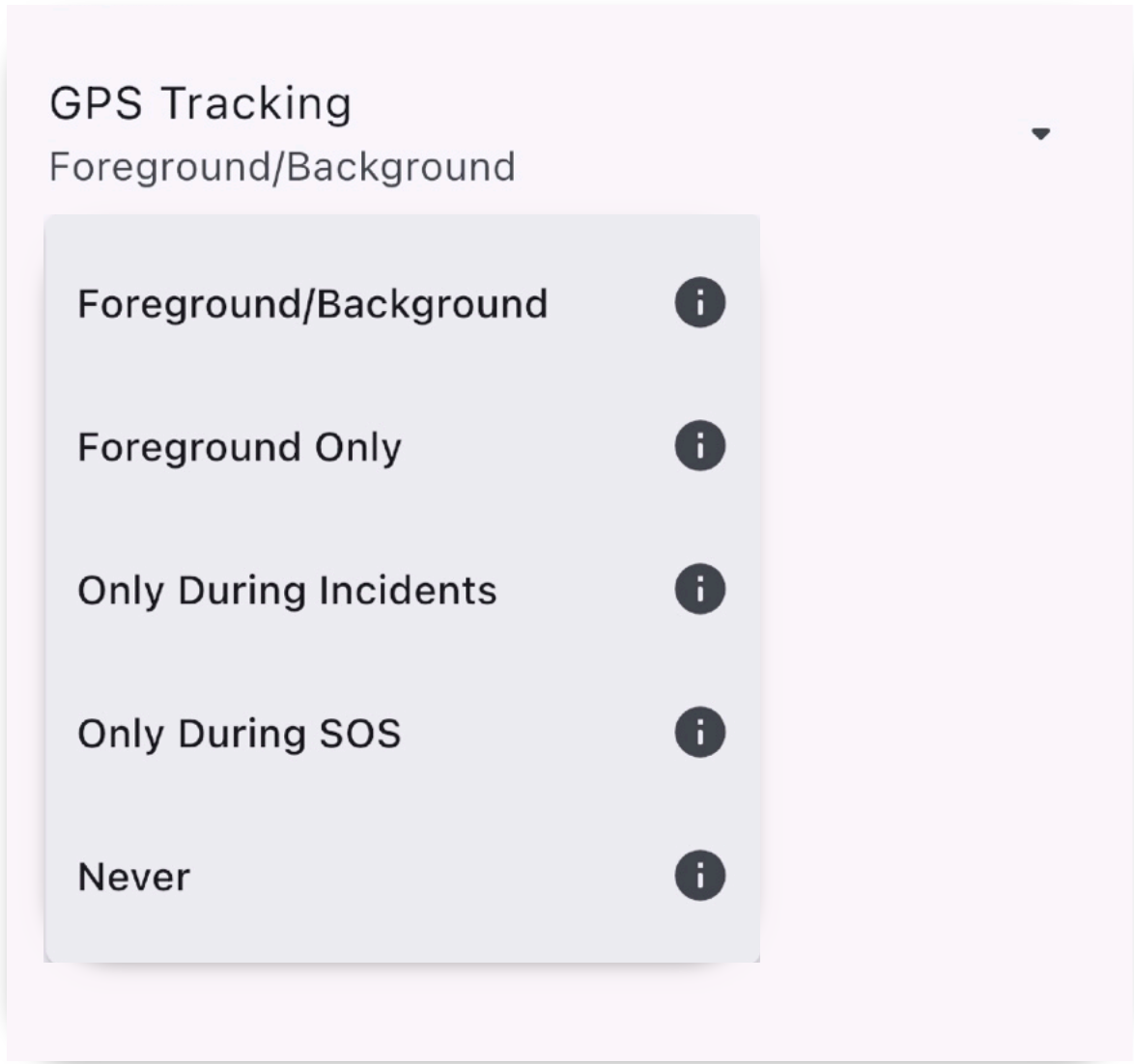
New Beacon Updates

OS and Beacon Mobile App Settings for GPS tracking

With recent OS updates, the way that Beacon can use the device GPS capabilities now requires full permission to call on the service when needed. Please follow these steps if your agency uses the GPS tracking feature



With these settings selected, Beacon will be able to use the device location capabilities any time it needs them according to the internal app settings. Enabling these settings does not mean that Beacon will always track and share your location. Beacon GPS Tracking/Sharing capabilities are controlled by the settings selected inside the mobile app as displayed below.





Mobile App
v6.6.0

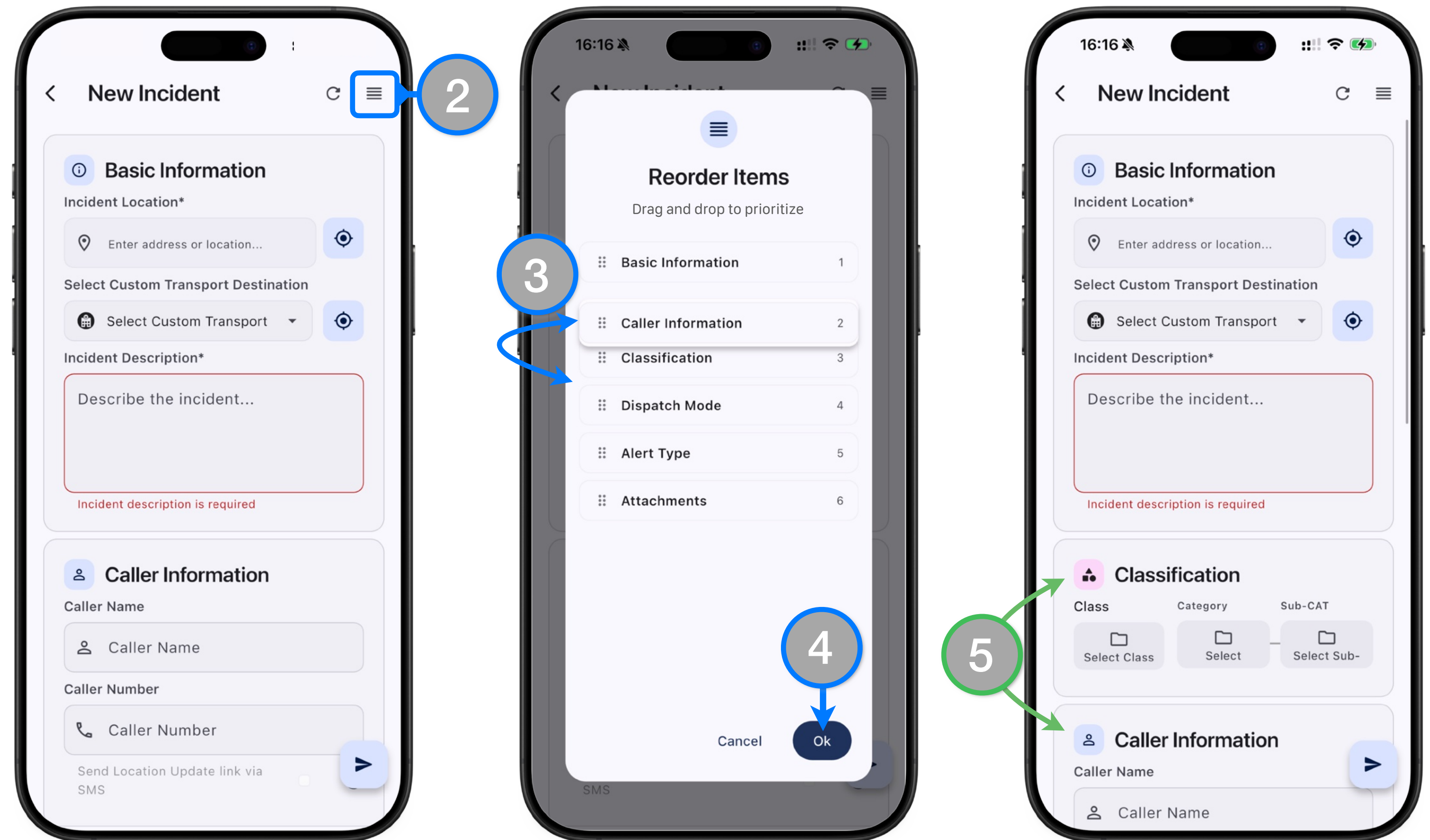
New Beacon Updates

Mobile Dispatcher Feature Fields Reordering

Mobile dispatchers now have the ability to set their preferred order to the fields on the create new incident screen without affecting colleagues

(S) To change the order of fields:

1. Open the New Incident Screen (not shown on image)
2. Locate and tap the **Reorder** menu icon on the top right side of the screen
3. Drag and drop the section names to the preferred order
4. Tap the **Ok** button to apply the changes
5. All changes are now applied to the New Incident creation screen





Mobile App
v6.6.0

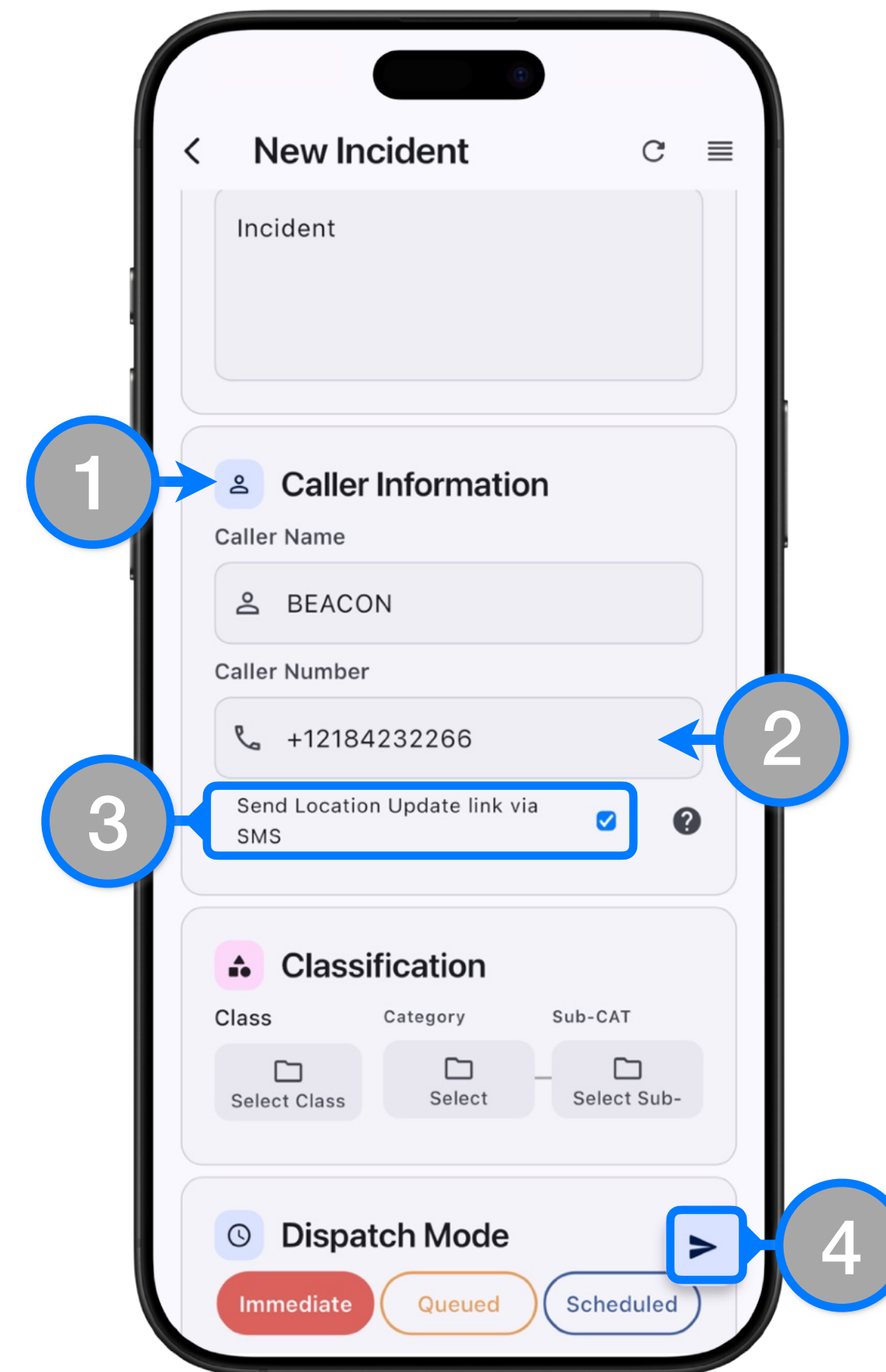
New Beacon Updates

Send Location Update Request

Mobile Dispatchers can now send a link to Caller Number to request an incident location update in the same way Web Dispatchers are able to do

(S) From the New Incident screen:

1. Go to the **Caller Information** section
2. Input the phone number in international format including the correct country code and area code for the number as shown in the image
3. Make sure to check the box for *Send Location Update link via SMS*
4. The SMS with the link will be sent out once you submit the incident





Mobile App
v6.6.0

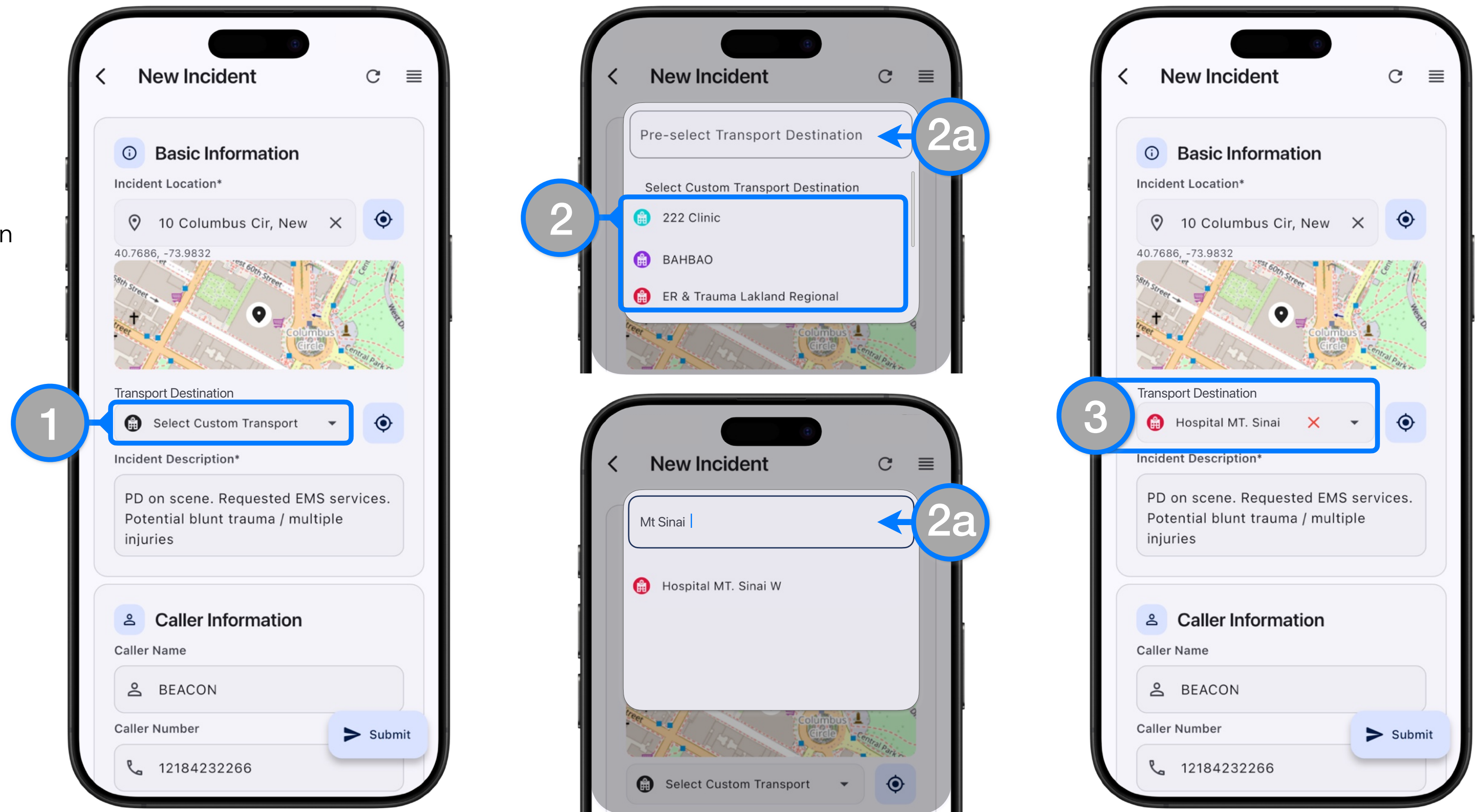
New Beacon Updates

Pre-Selected and Custom Transport Destination

We introduced this feature some time ago for Web Dispatchers. Now Mobile Dispatchers can also Pre-Select the Transport Destination when creating the Incident.

(S) To Pre-select the Transport Destination:

1. In the Create New Incident screen locate the the "Transport Destination" field and click to open the dropdown menu
 - a. You can also use the type to search list option
2. Select the desired Transport Destination from your list of destination markers (hospitals, clinics, shelters, etc.)
 - a. You can also use the type to search list option
3. Confirm the correct selection back on the main Create Incident screen





Mobile App
v6.6.0

New Beacon Updates

Pre-Selected and Custom Transport Destination

We introduced this feature some time ago for Web Dispatchers. Now Mobile Dispatchers can also Pre-Select the Transport Destination when creating the Incident.

(S) To set a Custom Transport Destination:

1. In the Create New Incident screen locate the the Transport Destination selection field
2. Use the dropdown or the crosshairs icon to select a Custom Transport Destination
3. Once in the interface, two options are available:
 - a. Search for places and addresses
 - b. Move the map until you find and center the desired location
4. Tap the Save Location button when ready
5. Confirm the address is correct
6. The location will be set as Custom Transport Destination

