

New Beacon Updates

July 2025



Mobile App v6.2.0

*Available for download on AppStore
and Google Play Stores*

Out Of Service – A simple visual indicator on the responder icon to let your team know you're not immediately available

Sidebar Active Incidents Filtering – Only see incidents that are related to your tag(s)

Printing and Sharing Case Report – Users are now able to print and share Case Reports after submitting them

Watch the full
MOBILE APP TOUR:
trekmedics.org/beacon/tour/



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New Beacon Updates

Out-of-Service Responder Status



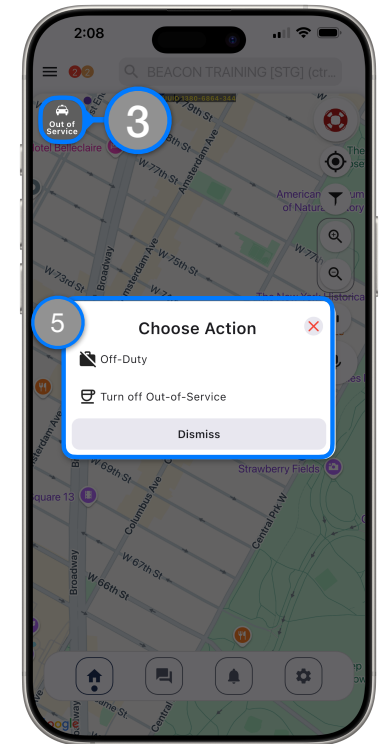
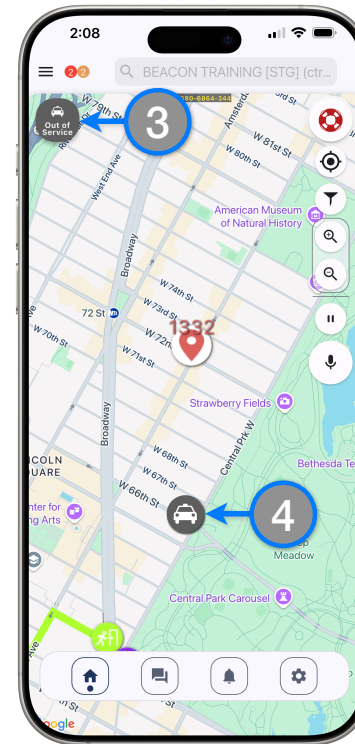
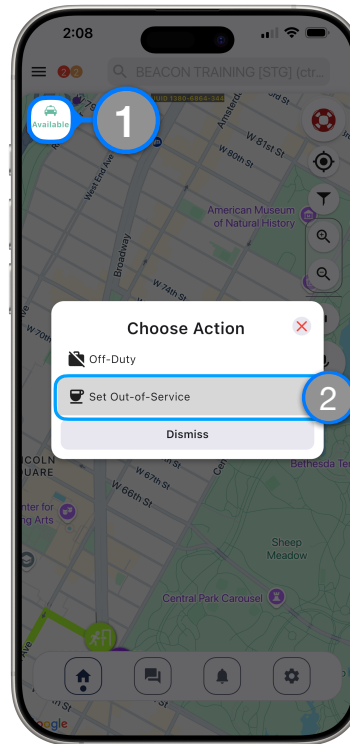
First Responders can indicate when they are not immediately available to respond by changing their responder icon to Out of Service.

To use the Out of Service indicator on the mobile app:

1. While **On-Duty** and **Available**, tap the Duty Status icon on the Beacon Home Screen
2. On the emerging dialog, choose **Set Out-of-Service** option
3. The Duty Status icon will update and display **Out-of-Service**
4. The responder map marker will also **update** in your map screen and **other Beacon users** (depending on their permissions) including dispatchers will be able to see it
5. While Out-of-Service, tap the Duty Status icon and have options to **Turn off Out-of-Service** and change back to the **Available** state or to go **Off-Duty**

* Additional Notes

- A responder can only go **Out-of-Service** while **Available**
- When **Out-of-Service**, responders will still receive incoming alerts and can be assigned to incidents
- Going from **Out-of-Service** to **Off-Duty** will override the visual indicator and update the responder status to **Off-Duty**





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Web App

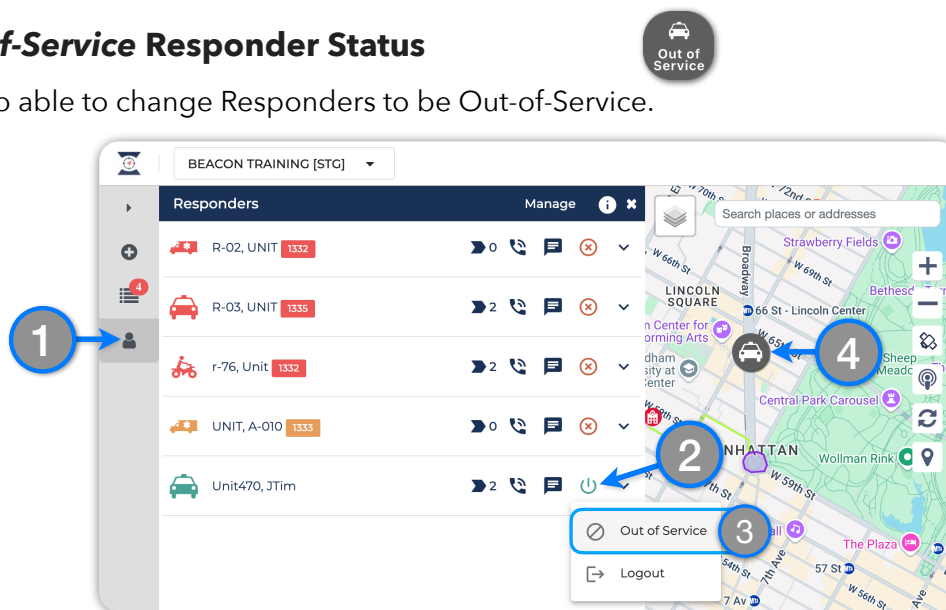


Out-of-Service Responder Status

Web Dispatchers are also able to change Responders to be Out-of-Service.

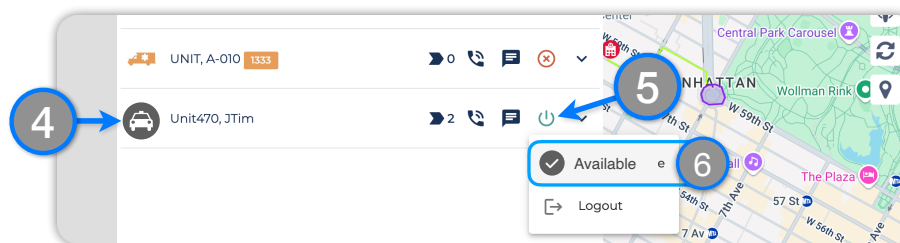
To change a Responder to Out-of-Service on the web dispatch pages while they are available:

1. From the Dashboard, go to the Responders Panel
2. Locate the responder and click on the change status button to display the option
3. Select Out-of-Service
4. The responder icon will update on the Responders Panel and also on the map
5. To change the responder back to Available, click on the change status button to display the options
6. Select Available



* Additional Notes

- A responder can only go **Out-of-Service** while available
- When **Out-of-Service**, responders will still receive incoming alerts and can be assigned to incidents
- If a responder gets assigned to an incident while **Out-of-Service**, their icon and state will update as Assigned
- Going from **Out-of-Service** to Off-Duty will override the visual indicator and update the responder status to Off-Duty





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Active Incident Filtering in the Sidebar

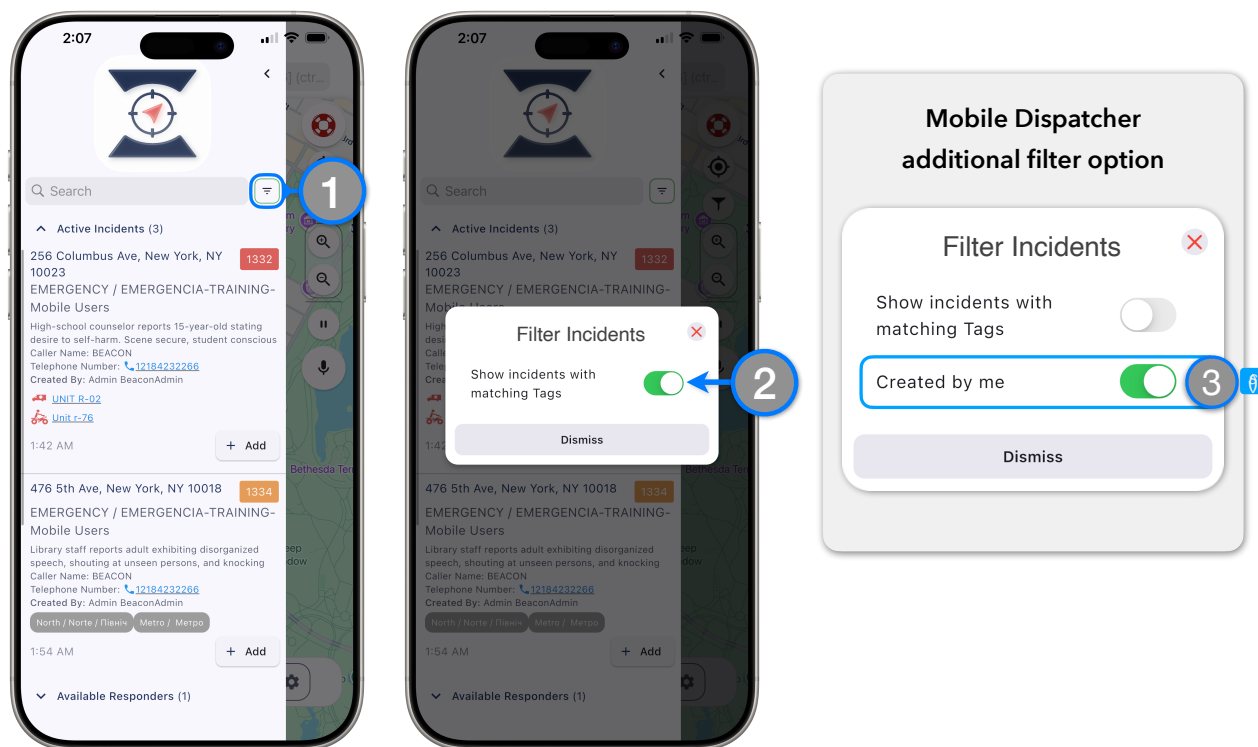
Responders can now filter Active Incidents in the sidebar to only display incidents that match their tags

To filter active incidents on the sidebar:

1. Tap on the Filter button next to the sidebar search bar
2. On the emerging dialog, tap the switch to only Show incidents with matching Tags
3. Responders with *Mobile Dispatcher* Permissions will see an additional switcher that they can use to filter active incidents and display only incidents that they have created through the mobile app dispatcher feature

* Additional Notes

- Mobile Dispatchers can only select one filter at a time





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Print and Share Case Reports

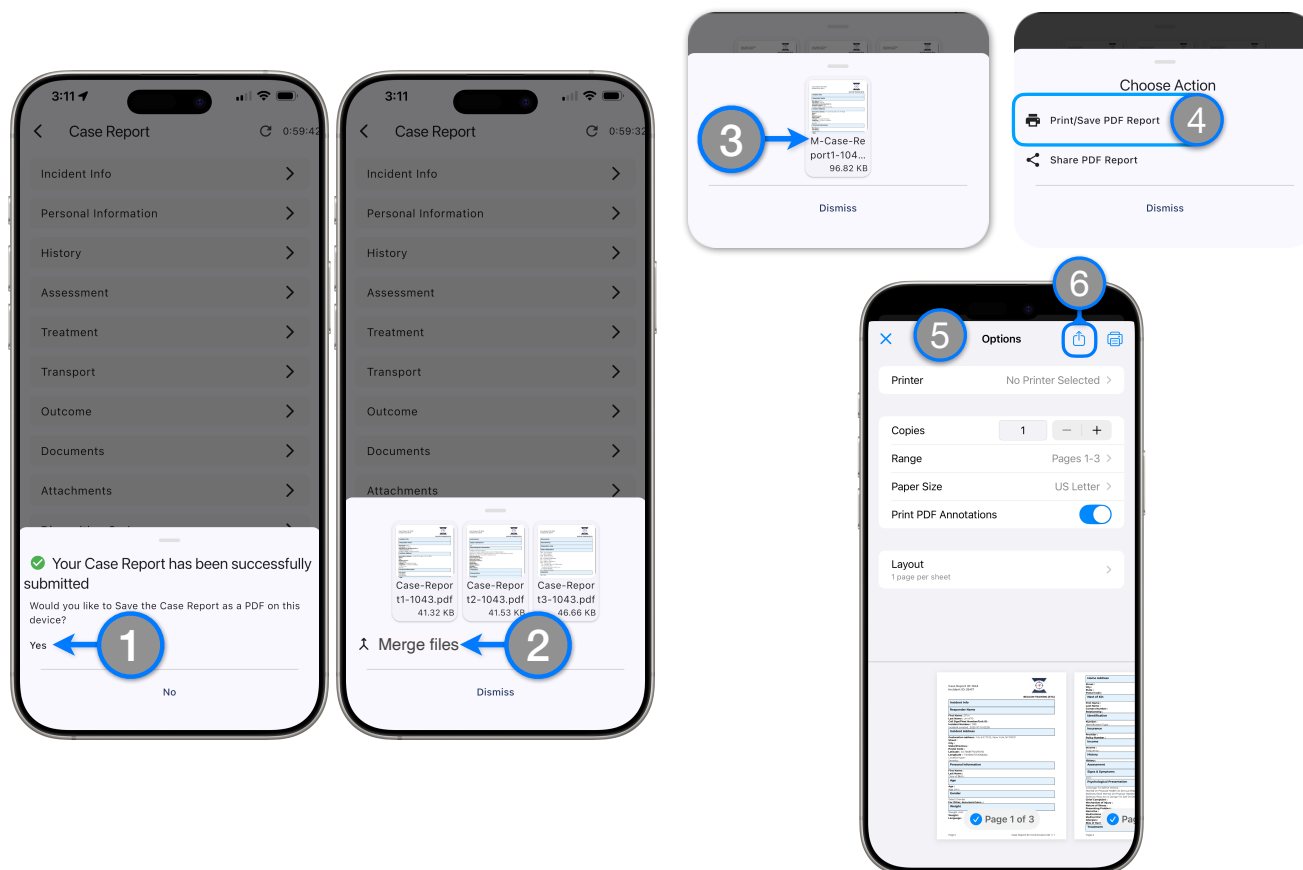
Responders can now initiate Case Report print and share actions right after submitting

To Print a Case Report:

1. After submitting a Case Report a submission confirmation message will display, **select Yes**
2. Depending on the Case Report extension multiple files could be generated, **tap the option to Merge** if this is the case
3. Once merged, only one file will be displayed, **tap on it to see next steps**
4. From the action options **select Print/Save PDF Report**
5. The device printing interface will open where you can configure printing settings
6. Some devices will give the option to share and save right from this screen (Beacon has no control over this screen or steps)

* Additional Notes

- Printing and Sharing capabilities will vary by device and operating system, and might require the use of external apps
- Beacon can only initiate the action of printing and sharing; Beacon has no control over the performance of the device's Printing and Sharing capabilities.
- Please consult your supervisor regarding your organization's policies on printing and sharing Case Reports





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New Beacon Updates

Print and Share Case Reports

Responders can now initiate Case Report print and share actions right after submitting

To Share / Save a Case Report:

1. After submitting a Case Report a submission confirmation message will appear, **select Yes**
2. Depending on the Case Report, extension multiple files can be generated. **Tap the option to Merge** if this is the case
3. Once merged, only one file will be displayed. **Tap on it to see next steps**
4. From the action options **select Share PDF Report**
5. The device interface will open where you can select from a variety of actions (Beacon has no control over this screen or steps)

* Additional Notes

- Printing and Sharing capabilities will vary by device and operating system, and might require the use of external apps
- Beacon can only initiate the action of printing and sharing; Beacon has no control over the performance of the device's Printing and Sharing capabilities.
- Please consult your supervisor regarding your organization's policies on printing and sharing Case Reports

