

# New Beacon Updates

November  
2022



## Mobile App v4.7

Available for download on the App and Google Play Stores

- Assigned responders can update incident location and address details in the app.
- Incidents created in the mobile app while offline will be cached and transmitted to the server once network connection is restored.
- Custom agency logos can now displayed on splash screen and side drawer.



## Web App v6.2

Please clear your browser cookies and cache

- Custom agency logo upload
- Scheduled incident date and time can now be edited prior to incident becoming active.
- Added incident map marker functionality including assigning responders and adding photo attachments.
- Account managers can now add/edit web dispatchers.
- Option to include nearest cross streets in incident description (continental United States only.)

Watch the full  
MOBILE APP TOUR:  
[trekmedics.org/beacon/tour/](https://trekmedics.org/beacon/tour/)



Web App v6.2

# New Beacon Updates

## Upload Custom Agency Logos

Demo V6.2

Dashboard Settings

- Admin language
- Maps Provider
- Catchment Area Map
- Time Zone

Incident Settings

- Restrict Active Incident visibility: Yes
- Immediate: Yes
- Queued: Yes
- Scheduled: Yes

Resource Lists

Web App Users List: View

Logo image should adhere to below criteria:

- Image should be square (1:1 aspect ratio).
- Image should be of maximum 5 MB size.
- Image resolution should be of minimum 300 x 300 pixels.
- Image background colour should be White or Transparent.
- Image extension should be one of these formats: .PNG, .JPG, .JPEG

Select Custom Logo: Choose File No file chosen

Save Cancel

Trek Medics Logo Cropped...eps.png

Options Cancel Open

Info | Settings | FAQs | Support

Agency logo's conforming to the listed specifications can be uploaded to your account and will be displayed on the top left of the dispatcher dashboard in place of the default Beacon logo.



Mobile App v4.7

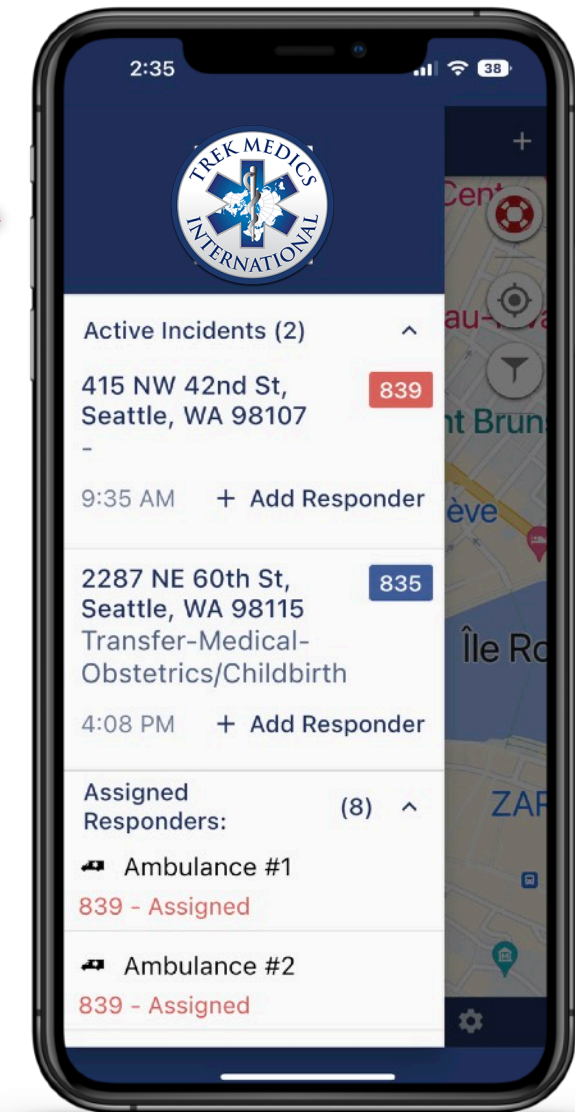
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### Custom Agency Logos

After uploading your Agency Logo to your Settings of Web App, your Agency Logo will be displayed on a splash screen when opening the mobile App as well as in the Side drawer of the App.





Web App v6.2

# New Beacon Updates

## Updating Scheduled Incident Date and Time

To update the date/time of Scheduled Incidents:

1. Click on the **clock** next to the Scheduled Incident
2. Click **"Edit"**
3. Select the **new date/time**
4. Click the **checkmark** to save

The screenshot shows the BEACON web app interface. The top bar displays 'Demo V6.2'. The main content area is titled 'Incidents' and includes a 'View Completed Incidents' link. Below this, there are filters for 'Immediate', 'Queued', and 'Scheduled' incidents. A list of incidents is shown, with the first incident (ID 1698) selected. The incident details show a location, date, time, and description. A calendar and time picker modal is open, allowing the user to select a new date and time. Red arrows and numbers 1 through 4 indicate the steps: 1. Click the clock icon next to the incident time. 2. Click the 'Edit' button. 3. Select the new date and time in the calendar and time picker. 4. Click the checkmark to save the changes.





Web App v6.2

## Incident Settings



Restrict Active Incident visibility

Yes



Immediate

Yes



Queued

Yes



Scheduled

Yes



## Resource Lists

Web App Users List

View

SMS Dispatch Numbers



View

## Account Managers can now Add/Edit Web Dispatchers

From the Settings menu, selecting Web App Users List will bring up the Add User form and scrolling to the bottom of the page will show the list of existing web dispatchers in your account from which you can edit or delete users. Please note that email addresses must be unique for web dispatchers.

## New Beacon Updates

### Web User Listing



#### Add user

USER ROLE

☐ MANAGER

☐ WEB DISPATCHER

Username

First Name

Last Name

+1

Phone Number

Email

Data Center

Password

Password Confirmation



Language \*

Save

Search

| Location                           | Phone number | Email               | Number of incidents | No. of Log Ins | Date Created: | Last Active | Actions |
|------------------------------------|--------------|---------------------|---------------------|----------------|---------------|-------------|---------|
| 12th Ave S, Seattle, WA 98144, USA | +12068881234 | five@none.com       | ---                 | 4              | 2021-07-30    | 2022-10-11  |         |
| 12th Ave S, Seattle, WA 98144, USA | +12068884321 | six@none.com        | 6                   | 18             | 2021-07-30    | 2022-10-26  |         |
| 12th Ave S, Seattle, WA 98144, USA | +18985764231 | two@four.org        | ---                 | 7              | 2021-10-19    | 2022-10-04  |         |
| 12th Ave S, Seattle, WA 98144, USA | +12022222228 | test104@test101.com | ---                 | 0              | 2021-03-31    |             |         |
| 12th Ave S, Seattle, WA 98144, USA | +12022222228 | test101@test101.com | ---                 | 0              | 2021-03-31    |             |         |
| 12th Ave S, Seattle, WA 98144, USA | +12022222228 | test106@test101.com | ---                 | 0              | 2021-03-31    |             |         |
| 12th Ave S, Seattle, WA 98144, USA | +12022222228 | test105@test101.com | ---                 | 0              | 2021-03-31    |             |         |
| 12th Ave S, Seattle, WA 98144, USA | +12022222228 | test102@test101.com | ---                 | 0              | 2021-03-31    |             |         |
| 12th Ave S, Seattle, WA 98144, USA | +12022222228 | test103@test101.com | ---                 | 0              | 2021-03-31    |             |         |

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Web App v6.2

## New Beacon Updates

### Option to include nearest Cross Street

When creating a new incident, dispatchers have the option to include the nearest cross street at the top of the incident description by simply checking the box. This feature is currently only available in the continental United States.

**Create New Incident**

☒ 515 N 50th St, Seattle, WA 98103

☐ /// could.mops.much

☐ 47.664794, -122.351805

☒ **Seattle - Evanston Ave N and N 50th St**

Incident Description  
New incident with cross street included

**Incidents** View Completed Incidents

Filter By Priority Type

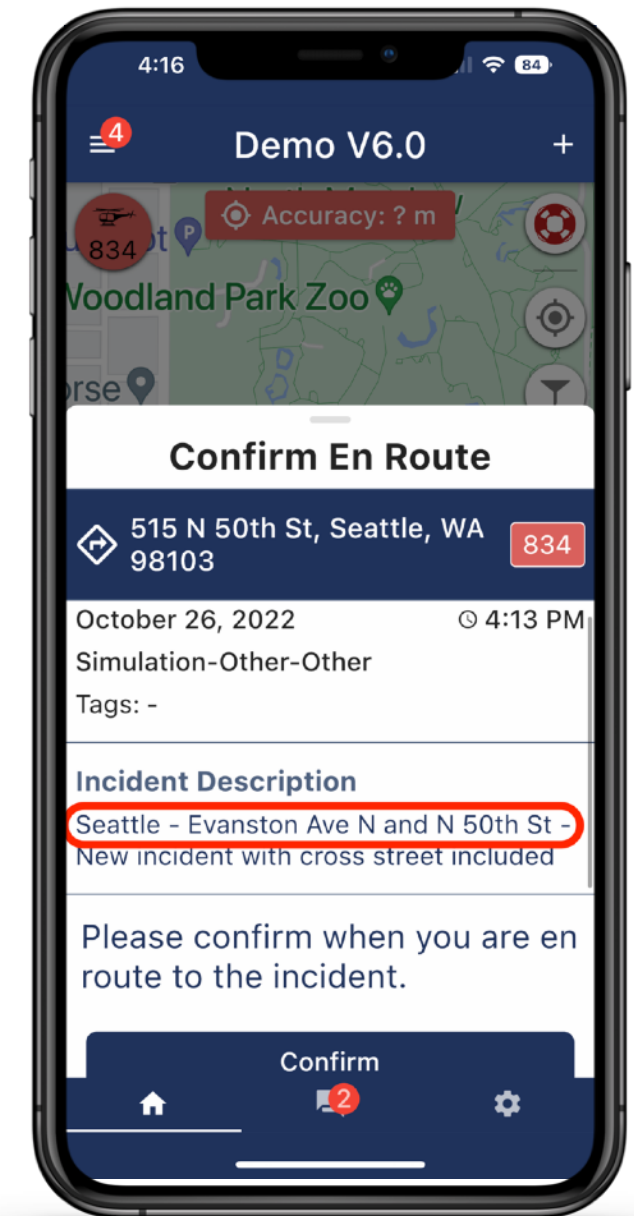
Immediate Queued Scheduled

834 1 Assigned 0 Completed

515 N 50th St, Seattle, WA 98103 Update

2022/10/26 16:13:55  
Created By: JamesM Manager  
Caller Name: john Doe  
Description: **Seattle - Evanston Ave N and N 50th St** - New incident with cross street included  
Caller Number: 80099987654  
Simulation Other Other  
Tags  
Responders  
Millard, James 834 3

Responders Close Incident







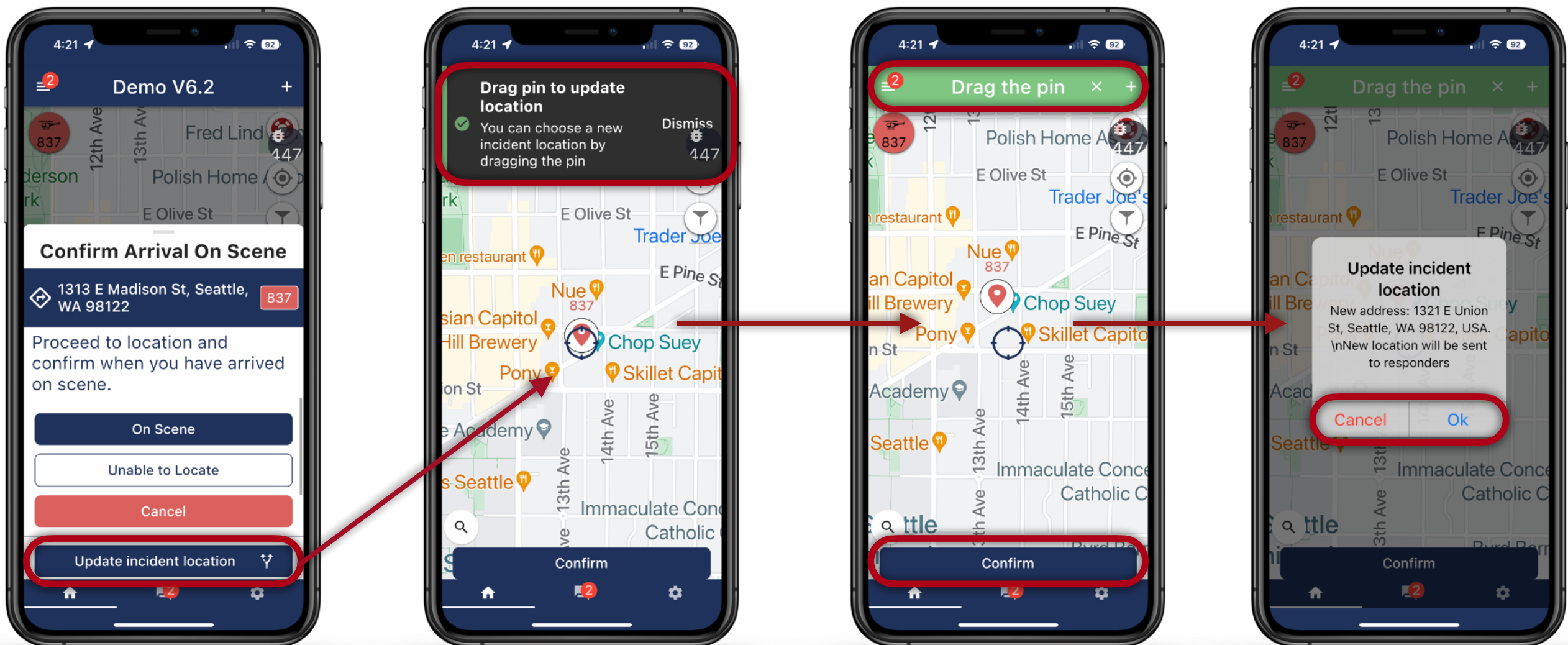
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### Assigned responders can update incident location

- Update your Beacon mobile App to v4.7 from the App or Play Store
- Both En-Route or On Scene the Update Incident Location button is available to assigned responders
- Set the new location by dragging the pin and select Confirm
- Select Ok and the incident location will be updated





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