

New Beacon Updates

June 2021



Mobile App v4.2

Available for download on the App and Google Play Stores

- Enhanced authentication
- Assign responders to active incidents
- Send voice messages through chat*
- Enhanced requests for Additional Resources
- Update to Flutter v2.0

**Permissions must be given through Settings page in the web application*



Web App v5.2

Please clear your browser cookies and cache

- Send voice messages through chat
- Customize incident numbers
- Update incident location

Watch the full
MOBILE APP TOUR:
trekmedics.org/beacon/tour/

New Beacon Updates

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trekmedics.org/beacon/tour/

ENHANCED AUTHENTICATION

To improve security, Beacon mobile app users must now be registered with an agency account before they can install the Beacon mobile app




Mobile App

To install the mobile app, users are now required to enter only one piece of information: their phone number.


If their phone number has been registered with an agency account, they will be sent a Verification Code to authenticate their user profile.

If their phone number has NOT been registered with an agency account, they will be shown an Error message and given instructions on how to resolve this problem.

13:46




Sign Up

 +1 Phone Number

By registering you confirm that you accept and understand the terms and conditions.
[Terms and Conditions](#)

Submit

14:33



Verification

An access token has been sent to the provided number.
+1 (917) 803-5411


Enter Access Token

123456

Confirm

Cancel

13:47



Sign Up

Error

Your phone number has not been registered with an Agency Account yet.

If you believe you're receiving this in error, please reach out to your account administrator to confirm they have registered your phone number.

If your agency doesn't have an account yet, please click on this link to learn more: www.trekmedics.org/beacon/signup

For additional assistance, please contact us at: info@trekmedics.org

Ok

New Beacon Updates

ASSIGN RESPONDERS TO ACTIVE INCIDENTS

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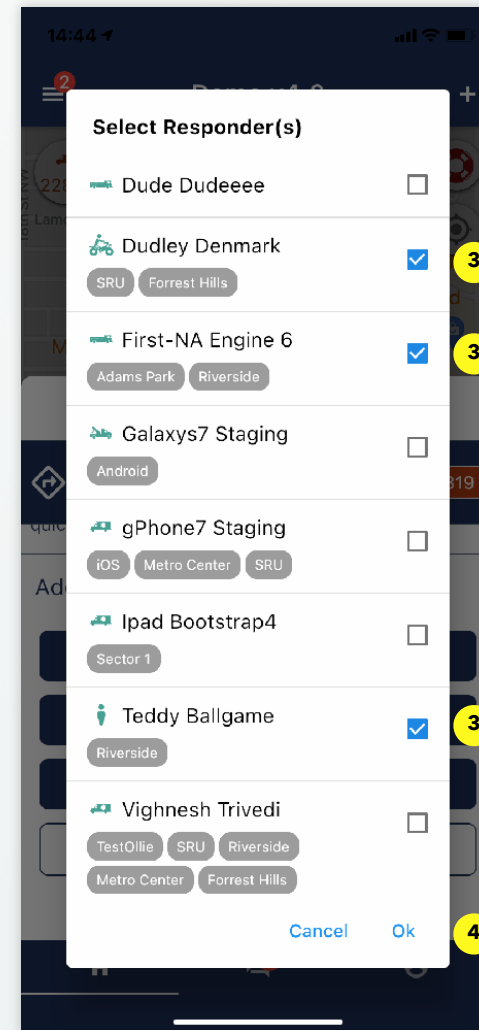
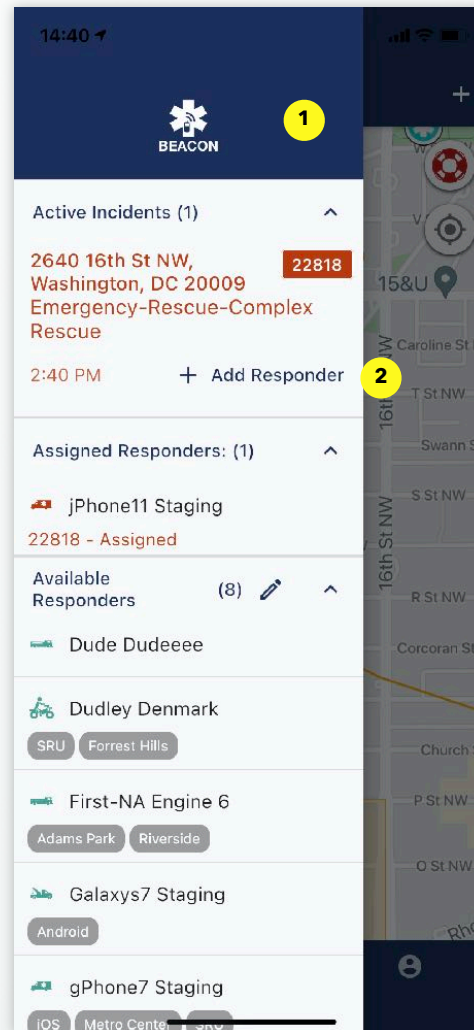
You can now assign other responders after an incident has been created through the mobile app



Mobile App

To assign a new responder to an active incident:

1. Open the Sidebar
2. Click the “Add Responder” button
3. Select the responder(s) you want to assign to the incident
4. Click “Ok”



New Beacon Updates

ENHANCED ADDITIONAL RESOURCES REQUESTS

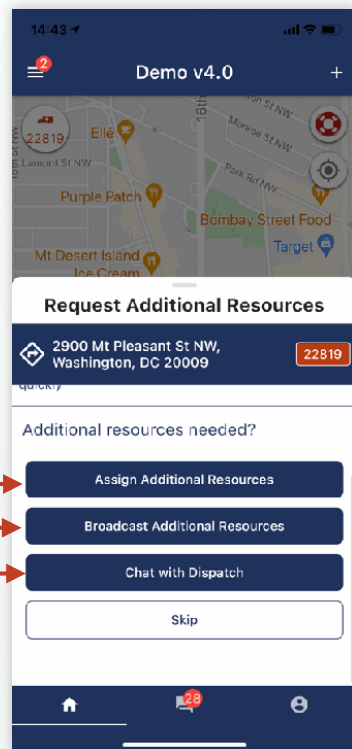
Watch the full
MOBILE APP TOUR:
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There are now three options available to the Incident Commander to request / assign additional resources



Mobile App

When a responder is the first to arrive on-scene, they are marked as the Incident Commander. They are now given three options to request and/or assign additional resources



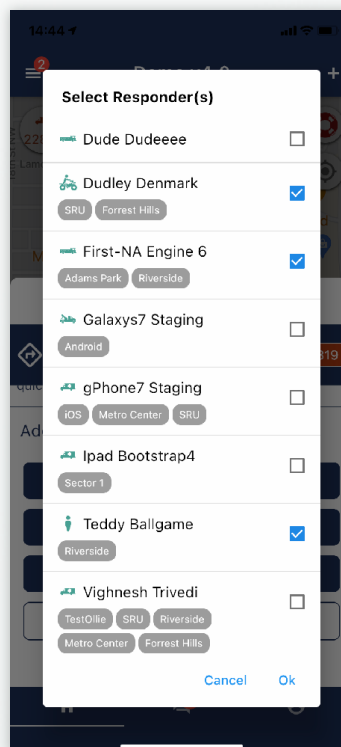
Option 1

Option 2

Option 3

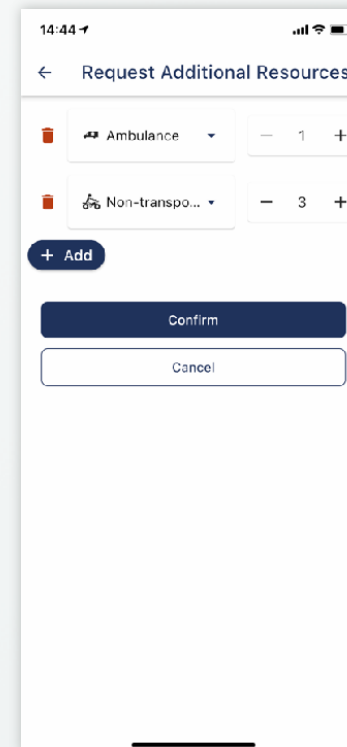
Option 1

Select specific responders to be assigned to the incident



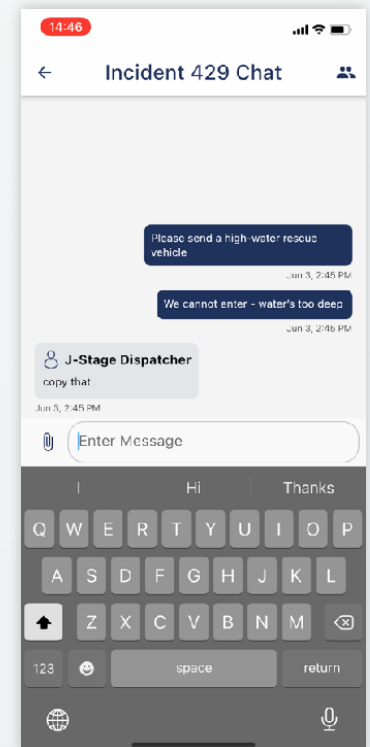
Option 2

Broadcast an alert to all or some available responders



Option 3

Ask a Dispatcher to assign responders to the incident



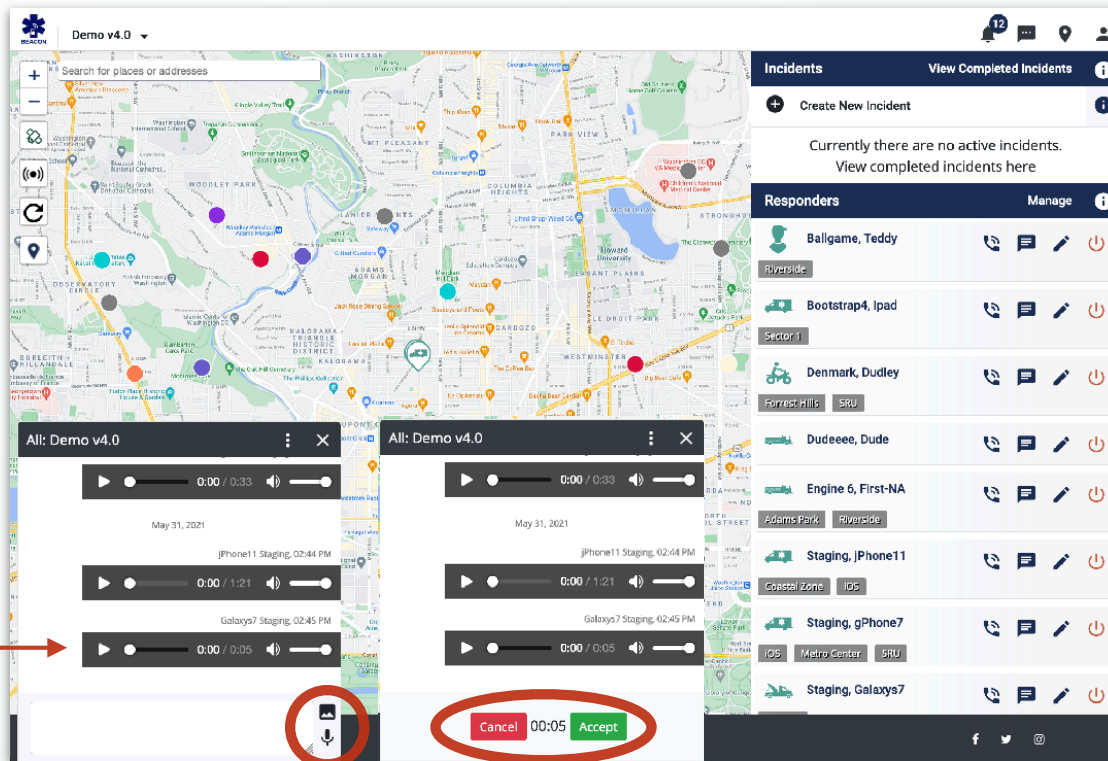
New Beacon Updates

VOICE MESSAGING FOR CHAT

Use chat groups to send and receive voice messages between dispatchers and responders



Web App



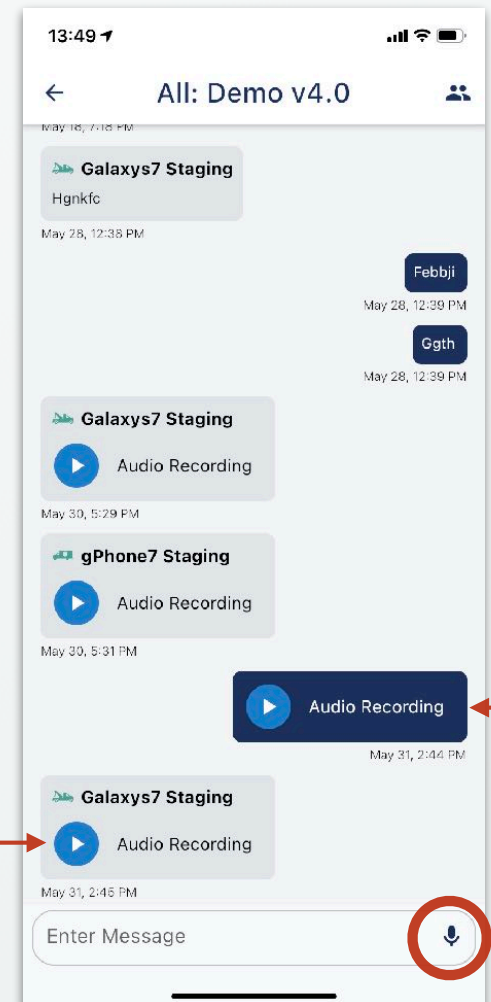
*Voice messages must be enabled by Beacon Administrators. Please contact info@trekmedics.org to have them enabled.

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Mobile App



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CUSTOM INCIDENT NUMBERING

Set the incident numbering order according to your internal numbering system.

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Web App



Web App



Mobile App

1 Dashboard Settings

Admin language: en

Maps Provider: Google

Catchment Area Map: 38.9094, -77.0425

Time Zone: -05:00

Data Center on?: On

Incident Numbering 427 **2**

The Incident Number is the reference number used to identify individual incidents. Incidents are numbered sequentially. Enter the number that you would like your incidents to begin counting from here. If you have your own system for referencing incidents, you can start with that number by entering it here. Or if you would like to start from 1, enter that here.

3 Enter the first Incident Number here: 427 **4** Save

To change the incident number sequence:

1. Go to the Settings page in the web application
2. Click on "Incident Numbering"
3. Enter the number you'd like to begin with
4. Click "Save"
5. The Incident Numbering will be updated in the next incident you create

5 Create New Incident 427

Emergency - Medical - Abdominal Pain

Responders

Responder	Location	Status
Ballgame, Teddy	Riverside	Assigned
Bootstrap4, Ipad	Sector 1	Completed
Denmark, Dudley	Forrest Hills SRU	Assigned
Dudeeee, Dude	Adams Park Riverside	Assigned
Engine 6, First-NA	Coastal Zone IOS	Assigned
Staging, iPhone11	Metro Center SRU	Assigned
Staging, gPhone7		Assigned
Staging, Galaxys7		Assigned

5 Incident Alert

2120 13th St NW, Washington, DC 20009 427

June 3, 2021 1:09 PM

Emergency-Medical-Abdominal Pain

Incident Description

34-yo female with rapid onset abdominal pain

Indicate how long it will take you to arrive at the incident location

Confirm

Decline

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UPDATE THE INCIDENT LOCATION

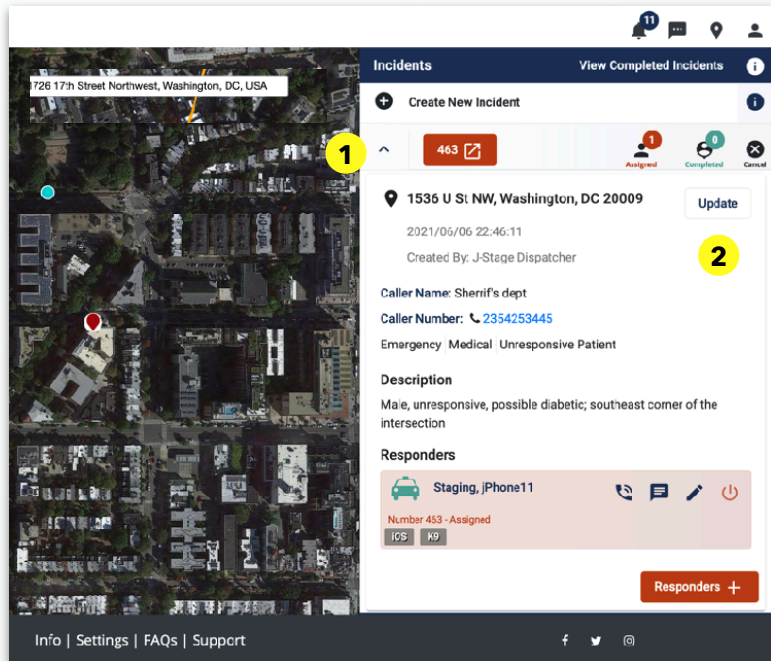
After an incident is created, dispatchers may need to update the location and advise responders.



Web App

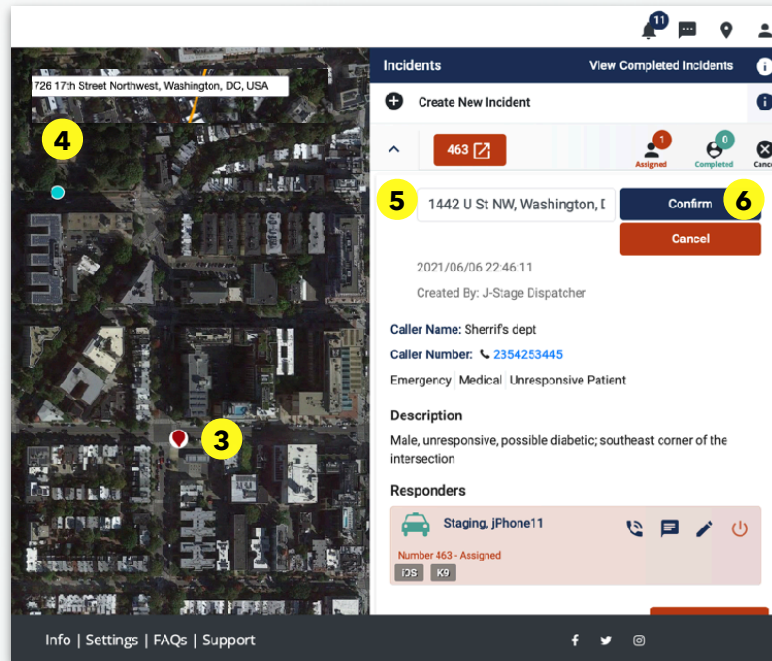
To update the incident location for responders:

1. Display the Incident Summary
2. Click "Update"



There are three ways dispatchers can update the location:

3. Move the Incident Marker to the updated location
4. Use the search bar to look up the address or coordinates (and then move the Incident Marker to the updated location)
5. Type in a custom location
6. Click "Confirm" when you are satisfied; the updated information and coordinates will be sent to responders



7. The updated location info will be displayed here

